

MilitaryInstallations Booklet for Fort Drum

Fast Facts

Location: Located near Watertown, NY, in Jefferson County, Fort Drum is situated in one of the most unique and beautiful areas of the United States. Fort Drum is approximately 30 miles from Canada, with the Great Lakes to our west and the Adirondack Mountains to our east. Fort Drum is home to Headquarters and Headquarters Company, 10th Mountain Division; two Brigade Combat Teams; and about 40 tenant organizations. The surrounding communities are very supportive of our military Service members and Families. Fort Drum [homepage](#).

Cost of Living: Watertown, NY cost of living is 3.1% higher than the U.S. average. High utility costs in the winter increase the cost of living during the winter season. New York has some of the highest property taxes in the nation.

BRAC Status: Fort Drum is not impacted by BRAC at this time.

Base Operator: 315-772-6011 or DSN 312-772-6011

Population:

19,605 Active duty

19,810 Family members

4,739 Civilians

Area Population: Watertown, NY: 27,823; Jefferson County: 119,504

Child Development Centers: Four Child Development Centers and one Child Development Center Annex on post. Programs for children 6 weeks to Kindergarten include hourly, full and part day care as well as before and after school care. Phone: 315-772-8675. [Child, Youth, and School Services \(CYSS\) website](#).

Family Child Care providers located within military housing are available.

Schools: None on post. Students living on the installation attend school in [Indian River Central School District](#) and [Carthage Central School District](#).

Youth Services: One 18,000 square feet Youth Center on post. Offers a variety of leisure, developmental and sports programs for middle school and high school students. Phone: 315-772-6719. [Child, Youth, and School Services \(CYSS\) website](#).

Army Community Service: [ACS](#) 315-772-6557

Housing: Fort Drum Mountain Community Homes, LLC, a partnership between the U.S. Army and Lendlease, provides quality privatized on post communities for families stationed in the North Country.

Fort Drum Mountain Community Homes (FDMCH) maintains 3,782 homes on post varying from 2 - 5 bedrooms. Each home comes equipped with garage & automatic opener, private outdoor space, ample storage and washer & dryer hookups. Your rental rate covers utilities, weekly trash & recycling pick up, 24-hour emergency maintenance response, the assistance of a dedicated property management staff and an exclusive invitation to take advantage of all Fort Drum Mountain Community Homes' amenities and events.

We encourage every applicant to start the advanced application process in order to have the most time to plan their on-post move. Contact us today at 315.955.6644 or welcomhome@fdmch.com.

Apply, view photos and floor plans at www.fortdrummch.com.

The overall housing market in the local Fort Drum area changes with deployments and re-deployments greatly affecting occupancy rates. Contact FDMCH at (315)955-6644 or Army Community Housing (ACH) at (315)772-9397 or DSN (315)772-9397 for assistance with your off post housing search.

Employment: There are a number of job opportunities available, but competition for jobs is high. Contact the ACS Employment Readiness Program at 315-772-9611 and Visit the [New York State Department of Labor website](#) for additional employment information. Unemployment rate is 6.4%. Median household income \$43,080.

Base Services:

MWR Facilities: Recreation at Fort Drum includes bowling, library, autocraft, theater, gym, tennis, swimming, outdoor activities, camping, and fishing.

[Commissaries](#) - 1 large size commissary, 315-772-6581

[Exchange System](#) - 1 exchange, a mall and 4 shoppettes, 315-773-0061

[AmeriCU Federal Credit Union](#) and [KeyBank, N.A.](#) on post.

Medical Services: [Three medical facilities](#) on post. Appointment line 315-772-2778 or DSN 312-772-2778. Part of the TRICARE North Region

Guthrie Ambulatory Health Care Clinic -- treats Soldiers, retirees and family members

Connor Troop Medical Clinic (CTMC) -- treats all division/garrison Soldiers. Family members and retirees are not seen at this clinic.

Soldier Readiness Clinic (SRC) -- conducts medical in-processing, medical readiness for Deployment/Redeployment of active duty Soldiers, Post-Deployment Health Re-Assessment (PDHRA), Mobilization/Demobilization of Reserve and National Guard, and individual medical readiness. No family members or retirees are seen at this clinic.

There are no hospital facilities on Fort Drum. The closest emergency room is located in Watertown at [Samaritan Medical Center](#) and in Carthage at [Carthage Area Hospital](#).

Special Installation Messages:

Defense Service Network (DSN) Dialing Instructions

The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

Pet Restrictions

Residents of privatized or Government controlled/leased housing are limited to a total of two dogs or cats per household. Breeds (including mixed breeds) deemed "aggressive or potentially aggressive" are not permitted unless the dog is a certified military working dog that is being boarded by its handler/trainer. The following breeds are deemed aggressive or potentially aggressive are not permitted on Fort Drum: Pit Bulls (American Stafford Bull Terriers and English Stafford Bull Terriers), Rottweilers, Doberman Pinchers, Chows, and wolf hybrids and any other dog that demonstrates a propensity for dominance or aggressive behavior. Dominant and aggressive behavior includes but is not limited to unprovoked barking, growling, or snarling at people approaching the animal; aggressively running along fence lines when people are present; biting or scratching people, escaping confinement of restriction to chase people.

Hands Free Driving

It is illegal to drive and talk on a handheld device both on Fort Drum and in New York State. Use of a hands free device is permitted. Texting and driving is illegal and absolutely not tolerated.

Winter

Winters at Fort Drum are quite cold and snowfall can begin as early as October and extend through April at times. If arriving during the winter months, be sure to bring warm, heavy clothing with you including winter jackets, snow boots, thick gloves or mittens, hats, an ice scraper and snow removal brush or be prepared to purchase these items immediately upon arrival.

Overview

Location

Welcome to Fort Drum and the North Country! Located in the picturesque Thousand Islands Region of northern New York State, this installation is located in one of the most unique and beautiful areas of the United States. Fort Drum is located in Jefferson County, approximately 30 miles from Canada, with the Great Lakes to our west and the Adirondack Mountains to our east. The Adirondack Mountains, Lake Ontario, and the St. Lawrence River in the Thousand Islands Region are prime tourist attractions. Watertown, New York and the tri-county areas of Jefferson, Lewis, and St. Lawrence surrounding the installation are rich with history and tradition. The nearest large city with an airport is Syracuse, New York. There is an airport in Watertown with direct flight to Philadelphia, PA. Fort Drum's cost of living is slightly higher than the national average due to increased utility costs during the winter months. The surrounding communities are very supportive of our military Service members and Families. The base operator's phone number is 315-772-6011 or DSN 312-772-6011.

History

Named after Lt. Gen. Hugh A. Drum, commander of the First Army during World War II, Fort Drum has been used as a military training site since 1907. However, the Army's presence in the North Country may be traced back to the early 1800's when a company of infantry soldiers was stationed at Sackets Harbor to enforce the Embargo Act and control smuggling between northern New York and Canada. Presently, Fort Drum consists of 107,265 acres and is home to the 10th Mountain Division. Its mission includes the command of active component units assigned to the installation, administrative and logistical support to tenant units, support to active and reserve units from all services in training at Fort Drum, and planning and support for the mobilization and training of almost 80,000 troops annually. Fort Drum continues to play an important role in the Global War on Terrorism. For more information, visit the [Fort Drum Homepage](#).

Mission

Home to the 10th Mountain Division, United States Army Garrison (USAG) Fort Drum provides Best in Army services and infrastructure for our Soldiers, Families and Civilians who support our Nation during a time of persistent conflict.

Population Served

Fort Drum serves a wide range of Soldiers, Families, DoD personnel, Civilians, retirees and joint services personnel. Residents of the communities located around Fort Drum work in partnership with the installation to provide invaluable service to all Soldiers and Civilians.

Base Transportation

Several taxi companies operate on post. The cost is approximately \$5 per person one way on post. Average cost for taxi service from Fort Drum to Watertown is \$10-15. There is an area outside the PX where taxi's can be found waiting for a fare.

Sponsorship

All Army personnel arriving at Fort Drum will report to the Reception Activity Welcome Center, Clark Hall, building P-10720 Mount Belvedere Boulevard. The Reception Activity Welcome Center is open 24 hours a day. The Welcome Center staff is available to assist you in all aspects of your arrival/in-processing. Call 315-772-7529/0423, or DSN 312-772-7529, or toll free 1-800-661-7158. All Air Force personnel with orders to 20th ASOS must report to the 20th ASOS Command Support Staff with their sponsor if available, for in-processing. The 20th ASOS can be reached at 315-772-0412/0729 or DSN 312-772-0412/0729. If you arrive in the area at the Hancock International Airport in Syracuse look for the Fort Drum information sign.

Soldiers may request a sponsor by going to their Army Career Tracker, ACT, and clicking on sponsorship. Fill out the DA 5434 on ACT. Please call the Fort Drum Sponsorship Liaison for inbound Soldiers at 772-1351 for any questions, concerns, or help with sponsorship. If a sponsor is not assigned prior to your arrival to Fort Drum, one will be assigned once you arrive. Once you sign in, your unit will be informed of your arrival and your sponsor will arrive to greet you. See the Sponsorship narrative for additional sponsorship information.

Mail

Do not have your mail sent to you at your temporary lodging facility. Your stay is temporary and your mail will not reach you. En route mail should be addressed to the Soldier as follows:

Rank First name Last name
c/o OMDC-Pending Gain
10720 Mt. Belvedere Blvd.
Fort Drum, NY 13602

It is strongly recommended that all personnel obtain a post office box prior to arrival so you have a place to send mail to in order to ensure the least interruption to your mail delivery. Visit the [United States Postal Service website](#) for information on P.O. Box rental. Fort Drum Post Office 315-772-5220; Watertown Post Office 315-786-5900. Remember to submit a change of address to those you receive mail from and to the post office in order to minimize the disruption to your mail delivery.

Temporary Quarters

Temporary lodging on Fort Drum is privatized and managed by Intercontinental Hotels Group (IHG). Newly arriving Soldiers and Families may choose to stay in on-post or off-post temporary lodging facilities. A Statement of Non-Availability is no longer needed to stay at an off-post lodging facility. Reservation are on a first come-first served basis and should be made as far in advance as possible by visiting the [IHG Army Hotels website](#) or calling 1-877-771-8326 or (315)773-7777.

A limited number of rooms are available for your pet to stay with you. It is strongly recommended that you make pet boarding arrangements prior to arrival if needed. See the Household Goods - Shipping Pets narrative for a list of pet

boarding facilities.

Relocation Assistance

Fort Drum's Relocation Readiness Program offers the following Services: Drum Family Newcomer's Orientation, Fort Drum/Watertown Welcome Tour, Relocation Outreach, Relocation Counseling Services, Spouse to Spouse Programs, English as a Second Language classes, Pre-departure assistance for PCS, ETS, and Retirement, Lending Closet, and limited Citizenship and Immigration assistance for cases involving Spouses and children of DoD ID card holders. Contact Relocation Readiness at 315-772-6566 or DSN 312-772-6566 for more information. The Lending Closet is located at Army Community Service. Contact 315-772-6557 or DSN 312-772-6557 for more information.

Critical Installation Information

Fort Drum is experiencing rapid growth. The overall housing market in the local Fort Drum area can be challenging with deployments and re-deployments greatly effecting occupancy rates. New housing construction continues. Newly arriving (PCS) Soldiers can expect to have a more difficult time finding available housing, if seeking a larger home, as three, four and five bedroom apartments are not always readily available. Plan to spend more time finding an appropriate home and be prepared to broaden your considerations to include purchasing a home and looking at rentals further out from Fort Drum. Returning Families for re-deployments should check early for availability, and be prepared to return early to secure available homes. Contact Fort Drum Mountain Community Homes at 315-955-6644 or Army Community Housing (ACH) at (315)772-6883 or DSN 772-6883 for assistance with your off post housing search. In the winter, Fort Drum does get below-zero degree temperatures from time to time. If arriving during winter months make sure you have warm, heavy clothing with you including winter jackets, snow boots, thick gloves or mittens, and hats.

If arriving during the winter months be sure to bring a snowbrush and ice scraper with you or purchase one immediately upon arrival.

New York State law requires children under age 4 to be properly secured in a federally approved child safety seat. Children age 4, 5, and 6 are required to ride in a federally approved safety seat or booster seat with the vehicle's lap and shoulder belt.

All pets must be registered with the town where the pet resides. Pets residing on Fort Drum must be registered with the Town of LeRay. In addition, per Garrison policy, all pets residing on Fort Drum must be registered with the Veterinary Clinic and micro-chipped within 30 days of arrival to their new duty station.

New York State law and Fort Drum forbid the use of a hand-held cell phone device while driving. Texting and driving is illegal and not tolerated.

Entering the United States from Canada -- Effective 1 June 2009 travelers are required to present a WHTI – compliant document for entry into the United States by land or sea from Canada, Mexico, the Caribbean or Bermuda. Air travelers entering the U.S. are required to have a passport. Please visit getyouhome.com for more information.

Dangerous Dog Ban -- Residents of privatized or Government controlled/leased housing are limited to a total of two dogs or cats per household. Breeds (including mixed breeds) deemed "aggressive or potentially aggressive" are not permitted unless the dog is a certified military working dog that is being boarded by its handler/trainer. The following breeds are deemed aggressive or potentially aggressive are not permitted on Fort Drum: Pit Bulls (American Stafford Bull Terriers and English Stafford Bull Terriers), Rottweilers, Doberman Pinchers, Chows, and wolf hybrids and any other dog that demonstrates a propensity for dominance or aggressive behavior. Dominant and aggressive behavior includes but is not limited to unprovoked barking, growling, or snarling at people approaching the animal; aggressively running along fence lines when people are present; biting or scratching people, escaping confinement or restriction to chase people.

Arrival Information

If your arrival is at Hancock International Airport in Syracuse, New York it is your responsibility to coordinate and complete your travel to Fort Drum. Ensure that you save all your receipts so that you can make an appropriate travel claim when you in-process the installation. Listed below is some general information that may assist you in your travel decisions:

CPL Gregory J. Harris Military Courtesy Room -- Located at Syracuse Airport next to baggage claim, the CPL Gregory J. Harris Military Courtesy Room provides a comfortable place for Soldiers and Family members to relax and grab a snack to eat when arriving or departing the area. The volunteers who staff the room will assist newly arriving Soldiers and Families with coordinating hotel reservations if needed and the transportation options listed below. The Military Courtesy Room is open Monday – Sunday, 7:00 a.m. to 2:00 a.m. Call 315-455-3440 or visit their [website](#) for more information.

Bus Schedule -- Visit the [Adirondack Trailways website](#) for Bus Schedule and Fare Information, entering Syracuse, New York as the Departure Location and Watertown, New York as the Arrival Location. Pay particular attention to the Frequently Asked Questions section of the website. Pets are not allowed on the bus with the exception of service animals specifically trained to aid individuals with a disability. Shuttle Service to the William F. Walsh Regional Transportation Center (Greyhound/Trailways Bus and Amtrak) is available. Visit the CPL Gregory J. Harris Military

Courtesy Room for assistance with making reservations if needed.

Shuttle Service -- The Fort Drum Reception Activity shuttle makes trips to airport twice a day if needed and weather permitting. This shuttle is free. Commercial Airport shuttle service to Fort Drum is limited and expensive. On average, costs can exceed \$150.00. Plan ahead and contact the CPL Gregory J. Harris Military Courtesy Room for more information on possible shuttle services and costs. Remember to obtain and save your receipts.

Taxi Service -- Taxi service from Syracuse to Fort Drum is expensive with an average rate of \$150.00. Typically, taxis do not provide receipts, you must ask for one. Ensure that you obtain receipts so that you can claim it as a travel expense.

Emergency Travel Assistance -- If you require emergency financial travel assistance, contact the Red Cross Travel Assistance at 1-877-272-7337. Additionally, Military OneSource can be contacted at 1-800-342-9647.

Remember, **it is your responsibility to coordinate and complete your travel to Fort Drum.** Plan ahead.

Sponsorship

Sponsorship Training

Visit [My Training Hub](#) and log in with your Common Access Card, or CAC, to take the eSponsorship Application & Training. The course will walk you through your sponsorship duties and help you find the resources and information your newcomer is going to need. Families can be an important part of the sponsorship process. If your family members want to learn more about sponsorship or if they want to become a sponsor, they can access the Sponsorship Awareness for Families and complete sponsorship training through My Training Hub with an email address and password. The Sponsorship Awareness for Families course includes the same resources and information as the CAC-enabled version.

Moving is a way of life for service members and their families. Resources like [MilitaryINSTALLATIONS](#), [Plan My Move](#) and [Military OneSource](#) can help smooth that transition. The Sponsorship Program supports sponsors with training and access to important information and resources.

Sponsorship Program goals include the following:

- Providing newcomers with a sense of belonging
- Easing the transition for inbound service members or civilians and their family members
- Increasing productivity
- Helping newcomers make informed decisions
- Cultivating new friendships
- Improving morale

A sponsor is assigned by a newcomer's gaining unit and helps the newcomer before, during and after a move. If you haven't been assigned a sponsor, you can request a sponsor through your new unit or through MilitaryInstallations. Units try to match sponsors and service members by rank and family status.

Sponsorship duties include the following:

- Contacting the service member and family with an introductory email
- Following up with the member's preferred method of contact
- Sending information about the new community and duty assignment, responding to questions and providing resource information
- Confirming transportation and lodging arrangements
- Assisting with post office arrangements
- Meeting service members and family members upon arrival
- Accompanying service members to unit check-in point
- Introducing service members to the Military and Family Support Center and loan closet, if available
- Orienting service members and families to the installation and key locations, such as the commissary

Note: Responsibilities may vary based on service-specific policies and guidance.

For more information on the Sponsorship Program, contact your installation Relocation Assistance Program office or, in the Marine Corps, the Information and Referral office.

Youth Sponsorship Program

Many installations give kids the chance to get to meet a new friend and become acquainted with their new installation through the installation's youth program. Where available, they can exchange emails, talk on the phone or chat online. For more information, visit [MilitaryINSTALLATIONS](#) and click on Youth Services and your new installation. The youth program staff at your new installation can offer more information on the Youth Sponsorship Program. Families with children may also want to visit [Military Kids Connect](#), an online community for military children and youth. The site

offers games, videos and links to teen-led installation tours.

Directions to Installation

Airports

Fort Drum lies approximately 70 miles north of Syracuse, New York and 10 miles north of Watertown. Hancock International Airport, in Syracuse, NY is the closest major airport to Fort Drum. All major airlines arrive and depart daily. The Watertown International Airport has service to and from Philadelphia. It is your responsibility to complete your travel to Fort Drum no matter where you fly into. The Reception Activity shuttle makes runs to the Syracuse and Watertown airport and the Watertown Bus Station to pickup newly arriving Soldiers and Families twice a day if needed and weather permitting. Volunteers at the CPL Gregory J Harris Military Courtesy Room located next to baggage claim at the Syracuse airport will assist you with making transportation arrangements if needed. Paid bus service from Syracuse to Watertown is available. Visit the [Adirondack Trailways website](#) for Bus Schedule and Fare Information, entering Syracuse, New York as the Departure Location and Watertown, New York as the Arrival Location. Once you have arrived in Watertown there are several taxi cab companies available to take you to Fort Drum. See the Overview narrative at the beginning of the booklet for additional arrival information.

Driving Directions

From Syracuse:

Follow Interstate 81 North toward Watertown
Take I-781 exit 48A toward Fort Drum
Proceed approximately 4 miles
Follow straight to Iraqi Freedom Drive Gate
From the east (Plattsburgh, N.Y.):

Take NYS Route 374 West to NYS Route 342 East
Follow Route 3 South to NYS Route 3A
Follow signs to Fort Drum
Fort Drum Access Information

Fort Drum utilizes an entry control system called Mobilisa to scan and verify IDs. All persons not possessing a DoD identification and wishing to access Fort Drum are required to produce photo identification at the entry control point. Acceptable photo identification includes valid military ID, valid driver's license, valid passport or other government issued photo identification. Foreign nationals who are in the United States with a visa may be asked to present a valid visa in addition to their passport. With one of these forms of identification, and a valid reason to enter the installation, a pass may be obtained.

Fort Drum no longer requires all vehicles belonging to personnel who work or reside on Fort Drum, or frequently use post facilities to register their vehicle on post and display a DoD decal on their vehicle windshield. You may be required to provide a valid driver's license, valid vehicle registration and valid vehicle insurance at the entry control point. Additional processes or procedures may apply. All vehicles are subject to inspection.

Check-in Procedures

Travel Planning

Temporary Lodging Reservations

Temporary lodging on Fort Drum is privatized and managed by Intercontinental Hotels Group (IHG). Newly arriving Soldiers and Families may choose to stay in on-post or off-post temporary lodging facilities. A Statement of Non-Availability is no longer needed to stay at an off-post lodging facility. Reservations are on a first come-first served basis and should be made as far in advance as possible by visiting the [IHG Army Hotels website](#) or calling 1-877-771-8326 or (315)773-7777.

A limited number of rooms are available for your pet to stay with you. It is strongly recommended that you make pet boarding arrangements prior to arrival if needed. See the Household Goods - Shipping Pets narrative for a list of pet boarding facilities

If you are a married Soldier or have custody of your children, make sure your orders state "dependents - yes". If your orders do not state "dependents - yes" seek guidance from your losing unit about having your orders amended.

Concurrent Travel

Concurrent travel means your Family members travel with you. Concurrent travel must be authorized on your PCS orders or the military will not pay for your Family to travel.

Reporting Procedures

All Soldiers arriving to Fort Drum sign in at the Reception Activity Welcome Center, Clark Hall, building P-10720 Mount Belvedere Boulevard. The Reception Activity Welcome Center is staffed 24 hours a day, 365 days a year. If assistance is needed, call 315-772-0423 or 1-800-661-7158.

When you sign in you will need to have your ID card, DA31, orders, and medical and dental records with you. You may wear civilian clothing when signing in, but you must wear Army Combat Uniform (ACU) while conducting in-processing. Upon signing in you will complete an information packet. You will receive information on what you must complete during your day 0, which is the first duty day following your sign in. Your day 0 will be at unit of assignment. You will be given an in-processing schedule on your Day 1 of in-processing, which will be at Clark Hall. Your unit will be contacted and informed of your arrival and a sponsor from your unit will arrive to greet you. You will have 8-11 business days to complete your in-processing. On day 1 (all at Clark Hall) of in-processing you will complete your travel voucher (DD 1351-2), and BAH verification (DD 5960) with finance. You will have your medical and dental records checked and be scheduled for any appointments. You will also receive briefs from TRICARE, Martins Point (US Family Health Plan) an alternate TRICARE Prime option, along with transportation information, Child Youth School Services, and Exceptional Family Member Program, EFMP. We recommend you bring your spouse to the day 1 classes. On the afternoon of Day 1 In-Processing at Clark hall, all SGTs and below will get a tour of the installation. Spouses are highly encouraged to attend.

Your subsequent in processing schedule will also include Legal, SHARP, IG, Ed center, Security and PMO/MP, SFL-TAP, Army Wellness, CID, financial readiness, ACE-SI, briefing from the CG & DCSM, the GC and GCSM, two days of Comprehensive Soldiers & Family Fitness, along with Medical and CIF appointments spread over eight to eleven business days.

Here at Fort Drum we have an automation room for you to check your emails and conduct any online training that is needed or required. Hours are 0800-1530.

Each in-processing group will have a Fort Drum Military Cadre member assigned to the group to ensue accountability and provide information support during in-processing.

Sponsorship

Your sponsor will ensure you understand your responsibilities for in-processing, arrange for an introduction to your new Chain of Command, and assist you with learning about your new community. See the Sponsorship narrative for additional sponsorship information.

Permissive TDY (PTDY)

If you are planning to take permissive TDY (PTDY) for house hunting make sure to submit the proper leave request prior to taking permissive TDY. Permissive TDY can be requested at either your losing or gaining command. If you are on permissive TDY you must report to the Army Community Housing (ACH) office in Clark Hall on the **first day of arrival** to Fort Drum or the first duty day the office is open to have your arrival validated on your DA 31 leave form. Failure to have your leave form properly validated by the ACH office will result in this absence being charged as regular annual leave instead of PTDY. If you have questions regarding your PTDY, please call the ACH office at 315-772-6883 or DSN 772-6883.

Newcomers Orientations for Soldiers and Family Members

All Soldiers will attend an ACS overview briefing during in-processing. In addition, Army Community Service Relocation Readiness Program offers the Drum Family Newcomers Orientation for newly arriving Soldiers, spouses and Family members. The orientation is held the first Monday of the month from 9:30 a.m. - 12:00 p.m. at ACS. You will receive valuable information about ACS programs, FMWR activities, medical services, educational opportunities, child care, recreation, the surrounding communities, and much more. Contact Relocation Readiness Program at 315-772-6902/3241 or DSN 312-772-6902/3241 for more information.

The Fort Drum/Watertown Welcome Tour is a windshield tour designed to acquaint you with Fort Drum and the surrounding community of Watertown. Learn what the North County has to offer including insight into all the key places and hidden treasures, and learn about the colorful history of the area. Held every Tuesday from 9:30 a.m. - 2:30 p.m. Reservation are required. Call 315-772-6902/3241 to reserve your seat.

What Do If You Get Married En route

If you get married while in route to Fort Drum, you must inform your in-processing NCOs to get your orders amended

by your losing unit. The military **will not** pay for travel and housing of your spouse is not on your orders.

Motor Vehicles

Registration and licensing requirements

State laws vary when it comes to motor vehicle insurance requirements, licensing and registration. The term vehicle generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Service members and their families will want to understand their state's laws on registration and licensing before moving to a new state. Visit the [USA.gov Motor Vehicle Services page](#) for links to state-specific websites.

Motor vehicle laws

State and local laws regulate the operation of motor vehicles, and these laws can vary by location. Many states regulate the following:

Seatbelt use

Child safety seats

Motorcycle operation

The use of cellphones and other digital devices while driving

Learn more about motor vehicle laws in your state at the [Distraction.gov State Laws](#) page.

Installation Specific Information

Registration & Licensing Requirements

New York State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 6 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Base Regulations

Fort Drum Speed Limit -- The installation speed limit is 25 mph, unless otherwise posted. The speed limit in all housing areas is 20 mph on roads leading into each neighborhood, 15 mph on all roads with a house on them, and 10 mph on **all** roads when children are present. All vehicles must slow to 10 mph when passing troops in formation (any time during the day) and during PT hours (7:00 a.m. 8:30 a.m.).

Parking -- Parking on all roadways on Fort Drum is prohibited November 1 - April 1 to allow for snow removal.

Bicycle Helmets - All personnel riding a bicycle on Fort Drum must wear a bike helmet.

Skateboards and Rollerblades/Skates -- Fort Drum regulation 190-2 restricts the use of skateboards and roller skates to unoccupied sidewalks, pathways, outdoor tennis and basketball courts, and parking lots. Helmets are required. Rollerblades are authorized on roadways with the use of proper safety equipment. Proper safety equipment includes helmet, knee pads, wrist pads, and a high visibility garment with 40 square inches of reflective material visible front and back.

Access to Fort Drum

Fort Drum is a restricted access post. Fort Drum uses RAPIDRCx system to verify identification for all personnel

entering Fort Drum. All personnel entering the installation must produce photo ID for scanning by the RAPIDRCx system. All personnel are required to provide an authorized photo ID for scanning prior to access being given. All personnel without an authorized DoD ID card require a background check and must be issued a pass for access unless in a vehicle with a DoD ID holder. The Trusted Traveler Program allows DOD ID card holders, 18 or older, to vouch for all non-DoD ID card holders within their vehicle except for foreign visitors. Foreign nationals who are not on official orders must be issued a pass and be escorted by their sponsors from the time they come on post to the time they leave the gate. Failure to provide a photo ID will result in access being denied.

Obtaining a Temporary Access Pass

Visitors require a bona fide need to access to installation. Verification of this need will require an adult DoD ID card holder (Sponsor) to acknowledge and sponsor the non-ID card holder(s) to obtain access to Fort Drum. Passes will be issued at Paul Cerjan Gate (I-781), Gas Alley Gate (Route 26), or Wheeler-Sack Army Airfield Gate, unless otherwise directed. Temporary passes can be issued to sponsored visitors for up to 30 days, if visitor receives clear NCIC-III check. Sponsors requesting access for visitors without REAL ID Act compliant forms of identification or supplemental identity proofing documents will be required to escort their guests at all times while on the installation. The full list of alternate ID's to supplement state DL's can be located at: www.drum.army.mil/EmergencyServices/Pages/passid.aspx

REAL ID ACT compliant identification or non-compliant ID with supplemental ID

Valid vehicle registration and proof of insurance if driving

Obtaining a DoD Decal

Effective 31 August 2011, vehicle registration is no longer required on Fort Drum.

Obtaining a Driver's License

Fort Drum has a [Department of Motor Vehicles \(DMV\)](#) Office located in Clark Hall, building P-10720 Mt. Belvedere Blvd. You may apply for a driver's license or permit, exchange an out-of-state or Canadian driver's license, and register your vehicle at this office. The Fort Drum office does not conduct driver's license road tests. A list of road test locations can be obtained from the New York State (NYS) DMV website.

When applying for a NYS driver's license or exchanging an out-of-state or Canadian driver's license for a NYS driver's license, you must present proof of identity that equals a value of six points, proof of date of birth, and your social security card. A list of [acceptable proofs of identity](#) and their corresponding point values is available online or at any NYS Department of Motor Vehicles (DMV) office.

NYS recognizes driver's licenses held by residents of other U.S. states, U.S. territories and Federal districts and Canadian provinces. If you become a resident of NYS you must apply for a NYS driver's license within 30 days of becoming a NYS resident.

Exchanging an Out-of-State or Canadian Driver's License

You can exchange an out-of-state driver's license or Canadian driver's license for a NYS license if the driver's license has your photograph and the date of issue, the driver's license is not suspended or revoked, and the driver's license has been valid for at least 6 months, or has expired in the past 12 months.

You cannot exchange the following types of driver licenses for a NYS driver license:

- a driver license with no photo
- a driver license that does not show the date that the driver license was issued.
- a learner permit
- a temporary driver license or an interim driver license
- a hardship driver license or an "employment only driver license"
- a driver license expired for more than 12 months
- a non-commercial driver license valid for less than 6 months.
- a driver license marked "non-renewable" or "non-transferable"

To exchange an acceptable out-of-state photo driver license for a NYS driver license:

Complete application form MV-44 and apply at a local DMV office.

Pass a vision test at the DMV office, or bring a valid form MV-619 (Eye Test Report) completed by an eye-care professional.

Surrender your out-of-state driver license.

Provide at least two points of identification and proof of date of birth, and your out-of-state photo driver license, and your Social Security Card.

Show your Social Security Card. If you are not eligible for a Social Security Card, you must provide a letter from the U.S. Social Security Administration (SSA) that states that you are not eligible. The SSA Letter must have been issued within the last 30 days. You must also show an I-94 with one of the following codes: B-1, B-2, E-2, F-2, H4, L-2, M-2, O-3, P-4, Q-3, R-2 or TD. At least 11 months of valid, legal status must remain on your I-94.

Pay the application fee and the driver's license fee (fee varies by age and class of driver's license) with cash, check, money order or credit card.

New Driver - Applying for a New York State Driver's License

Apply for a learner permit at a local NYS DMV office.

Pay the application fee and the driver's license fee (fees vary by age and class of driver's license).

Pass the vision test and the written test.

Receive your permit.

Practice for your road test.

Take a mandatory driver education course or a DMV-approved pre-licensing course.

Use your driver education certificate or pre-licensing course certificate to make an appointment for your road test by phone or on-line.

Pass your road test and receive your NYS driver license.

Local Motor Vehicle Regulations

Speed Limits -- The speed limit in New York State is 65 MPH on I-81. On all other non-residential roads, the speed limit is 55 MPH unless otherwise posted. Fines for speeding are doubled in roadwork zones.

New York State Bicycle Helmet Law -- New York State Law requires all children under the age of 14 years to wear a helmet when riding a bicycle. All personnel riding a bicycle on Fort Drum must wear a bike helmet.

Windshield Wipers -- When windshield wipers are used due to inclement weather, vehicle headlights must be on.

Cell phone usage -- New York State law and Fort Drum regulation forbids the use of a hand-held cell phone while driving. A hands free cell phone device may be used.

Car seats --New York State law and Fort Drum regulation requires children under age 4 to ride in child safety seats. Children age 4, 5, and 6 are required to ride in a child restraint system.

Liability Insurance

A motor vehicle registered in NYS must have liability insurance. Insurance coverage must be a minimum of \$25,000/50,000 for injury, \$50,000/100,000 for death, and \$10,000 for property damage caused by any one accident. New York State is a no-fault state. The liability coverage must remain in effect while the registration is valid, even if the vehicle is not used.

Vehicle Registration

If you are a not a resident of NYS, a vehicle registration from your state of residence is valid in NYS. If you become a resident of NYS, you have 30 days after you become a resident to register your vehicle in NYS. If you are a resident of NYS and you get a vehicle from another state, you must register the vehicle in NYS.

Annual Vehicle Safety Inspection

All vehicles registered in NY State must undergo an annual safety inspection and emissions inspection. Both inspections are completed at the same time. Inspections may be completed on post at the Firestone Car Care Center or off post by a DMV-registered inspection station. These inspection stations display a yellow and black sign that reads "Official Inspection Station".

Visit the New York State DMV website or local office for additional licensing and vehicle registration information.

Education - General Overview

Introduction

School Liaison Officer

Fort Drum's School Liaison Officer is available to assist military families transitioning to local area schools. Fort Drum encourages parents to utilize these services as because of the dedication the office has to maintaining a positive and productive relationship between our families and the schools that serve them. School Support Services can refer Families to the many additional resources offered in the local community. The School Liaison Officer can be reached at 315-772-3214 or DSN 312-772-3214.

Public Schools

There are no school districts located on Fort Drum. Students living on the installation attend school in either the Carthage Central School District or Indian River Central School District. What district the student attends depends on

what housing area the student lives in. Students living in the Rhicard Hills Housing Community attend the Carthage School District. Students living in the Adirondack Creek, Crescent Woods, or Monument Ridge Housing Communities attend the Indian River School District. You may enroll in a school district if you are utilizing temporary lodging.

Both of the Carthage and Indian River School Districts have one high school for 9th-12th graders. They both have one middle school, however Carthage Middle School is for grades 5th-8th and Indian River Middle School is for grades 6th-8th. Carthage has three, K-4th grade elementary schools. Indian River has five primary schools, grades K-3rd, and one intermediate school for grades 4th and 5th.

There are more than a dozen different public school districts that Fort Drum connected children living off post attend. What school the student attends depends on the school district they reside in. The Board of Cooperative Educational Services (BOCES), is the governing body for schools located in Jefferson, Lewis, Hamilton, Herkimer and Oneida counties. Contact the School Support Services office learn more about the different school districts in the area.

Local Schools Servicing On-Post Families

The Carthage Central School District has a population of approximately 3,300 students in grades K-12th. The average student/teacher ratio in the elementary buildings are 19:1. Roughly 1600 of the students at Carthage are military connected students. Indian River Central School District has a population of approximately 4,000 students in grades K-12th. The average student/teacher ratio in the elementary buildings are 21:1. Over 2500 of the students at Indian River are military connected students. High school graduation rates in both districts are above the state average and over 65% of graduating students go on to attend college. Both districts offer the opportunity for students to earn college credits while still in high school. Alternative, career, and technical education opportunities are available with each district through BOCES.

To view the New York State Report Cards for any school or district in New York State visit the website, <http://data.nysed.gov/>.

Private Schools

Private schools around the Fort Drum area are all parochial based. There are Christian and Roman Catholic affiliated parochial schools in Jefferson County. Tuition varies and limited financial assistance may be available through the school. Students attending a parochial school in Jefferson County must complete the same New York State graduation requirements as students attending public schools. Additional coursework may be required by the school. Information about parochial school options may be obtained from the School Liaison Office.

Home Schooling

All home school families are required to register with the school district in which they reside. Fort Drum has a local home school group that is very active and supportive. Monthly meetings are held for parents and children to discuss concerns, issues, and accomplishments. This group is very knowledgeable regarding the home school regulations for New York State. For local home school resources, contact the School Support Services office.

Transportation

Approximately 90% of school age youth are bussed to school in this area. For families living on Fort Drum, transportation to and from school is provided free of charge by the school district they reside in. Waiting for the bus in the winter months can be challenging. Practical boots (warm with good walking surface), heavy coats, hats, gloves or mittens, as well as scarves are typical attire during the harsh winter months.

School Meals

Children need healthy meals to learn. Schools in the North Country recognize this and offer healthy breakfast and lunch meals that meet national dietary guidelines. Children from households that meet federal income guidelines are eligible for free or reduced priced meals. Applications for free and reduced priced meals can be obtained directly from the school. Most districts offer the option to put money onto a student's lunch account electronically.

Before and After School Programs

Fort Drum's School Age Center (SAC) offers a supervised, comprehensive before and after school program for children in grades K-5th. Healthy snacks, homework assistance, and recreational activities are provided. Fees are based on family income. Transportation to and from SAC to Carthage and Indian River school buildings are provided through the school districts.

Students in grades 6th-12th may go to Youth Services (YS) after school for recreational activities, homework assistance, and a healthy snack. There is no fee for using YS and transportation from school is provided by the Carthage and Indian River school districts. Contact the school transportation office for transportation information for SAC and YS. All children must be registered with Child, Youth & School Services (CYSS), through Parent Central Services (PCS), in order to utilize SAC and YS. PCS is located in Clark Hall, 2nd Floor, room A2-75 and can be reached

at 315-772-8675 or DSN 312-772-8675.

The Indian River Middle School offers the "Advantage After-School Program" for middle school students. Administered by the Children's Home of Jefferson County at the Indian River Middle School, this program offers a place for students in grades 6th-8th to go after school to do homework, participate in fun recreational activities and take part in enrichment programs. There is no fee, but registration is required. Information can be obtained from www.nnychildrenshome.com.

Both Carthage and Indian River Central School Districts work with the YMCA to offer before and after school care at various locations for grades K-6th. Monthly fees are based on how many days per week your child will need care and whether they need care before school, after school, or both. Drop in care is also available and fees are due the day services are used. Registration can be accomplished on-site at the YMCA program at the school or at the Fairgrounds YMCA office.

Carthage students, through a DoDEA grant, have the opportunity to take part in the Carthage After-School Enrichment program. The "CASE" program is open for students in grades 1st-12th and allows students time to get homework assistance, as well as participate in enrichment activities in a variety of different subjects.

Graduation Requirements

Students must accumulate a minimum of 22 credits and must pass state exams in order to graduate. Students will have the opportunity to earn a New York State Regents Diploma or one of many Advanced Distinction/Honors Regents Diploma. To earn a Regents diploma, all students must complete 4 units of English and Social Studies, 3 units of Math and Science, 2 units of Physical Education, 1 unit of Art/Music, and a ½ unit of Health. In addition, students will need to complete a pathway to graduation that will require them to take additional coursework in either Humanities, STEM, Career/Technical Education, Fine Arts, or LOTE (Language Other Than English). Talk to your school's guidance department or the School Support Services office for more information on graduation pathways.

Grading system: 90-100% = A, 80-89% = B, 70-79% = C, 65-69% = D, <65% = Incomplete

New York State Exams

New York requires all high school students to take state exams in four different areas: English, Social Studies, Mathematics and Science. Students in grades 3rd-8th will be required to take New York State English Language Arts and Mathematics Common Core Testing. New York State Science testing also takes place in various grades.

There are options for special needs students to graduate with a high school diploma. Depending on the students 504 or Individualized Education Plan, students with special needs may be exempt from taking Regents exams. Each child's case is unique. Please speak with the Special Education department in the school your child attends for information specific to your child's special education requirements.

Exceptional Children Programs

New York State Educational Services are some of the best in the country. Each school district provides a variety of educational programs and services for students with exceptional needs. Based on the individual needs of the student, these supports are provided in the general education setting as much as possible. When necessary, special education services are contracted through the local Board of Cooperative Educational Services (BOCES) to support a student's instructional program. Available support may include speech therapy, occupational therapy, physical therapy, instruction from hearing/visually impaired teachers, social work, counseling, and mobility services.

For information about educational programs for students with exceptional needs, contact the School Support Services office or the Exceptional Family Member Program office at 315-772-5476 or DSN 312-772-5476.

Registration

Parents are asked to make an appointment upon entering the school district. Parents should be prepared to bring their child and the following to the registration appointment:

- Last report card for all students and/or academic transcript of all high school grades, courses, and credits earned.
- If applicable, all special education records and a current Individual Education Plan (IEP).
- Complete name and address of previous school, including zip code, phone number and counselor's name.
- Health and Immunization records.
- Child's birth certificate.
- Legal custody documents if students is not living with natural parents.
- Child's Social Security Number, or card if required.
- Proof of residency documentation.

Extracurricular Activities

Extracurricular activities are offered in every school district in the area. Our high school/junior high sports programs

include Football, Soccer, Lacrosse, Ice Hockey, Basketball, Volleyball, Track and Field, Wrestling, Baseball, Softball, Swimming, Golf, and Trap Shooting. There are clubs and activities for a variety of interests including, but not limited to Photography, Future Teachers of America, Future Farmers of America, Debate, Honor Society, Foreign Language, Booster, Student Council, Business, Skiing, School Newspaper and Yearbook.

Students must maintain academic eligibility and sign a code of conduct in order to participate in extracurricular activities. Students are encouraged to pursue their interests by participating in a sport or activity of their choice.

School Closings and Delays

Occasionally, school may be delayed or closed, or students may be dismissed early. If the delay, closing, or early dismissal is planned, it will be listed on the school calendar and/or on the school's website. If it is un-planned, look for announcements on the following radio and television stations: TV – NBC, CBS, ABC; FM Radio – 93.3, 97.5, 100.7, 103.1, and 106.7. It will also be displayed online on www.newzjunkie.com, as well as on the school's website. When locating if your child has a delay or closure, look for the school district you reside in to be listed and not the particular building your child attends. Parochial schools fall under the jurisdiction of the public school district they reside in. Some school districts also offer alerts that can be sent to your phone or email. Remember, school districts are quite large. Inclement weather may not be visible where you are located, however severe weather may be occurring in another part of the district. Please make a habit of listening to the radio or television as a regular part of your morning routine, especially during the winter months.

When the school district announces a one or two hour delay, this means the school busses will be dispatched starting one or two hours later. For example, if your school district has a "two-hour delay" and your bus usually comes at 6:15, the new arrival time will be at/around 8:15. Bus arrival times normally have a 5-minute window where pick up can occur. A bus that is scheduled to pick up at 6:15 has a scheduled window to arrive anywhere from 6:10-6:20. School busses are only mandated to remain waiting at a bus stop for 30 seconds. It is beneficial to know your bussing arrival window and to have your children prepared to board the school bus during that timeframe.

Schools building use what is listed in the emergency closing information that families fill out at the beginning of the school year when school is forced to close early. Please ensure that you have accurate information listed for an emergency closing so that your child can get to the correct location. In the event of an early closing condition, personal contact with each parent is virtually impossible. Please monitor the TV, local websites, or radio stations for school closure information.

Adult Education

Educational opportunities for adults are available through the Fort Drum Education Center. There are numerous two and four year colleges within 70 miles of Fort Drum. The local BOCES offers opportunities for career and technical education, personal enrichment, literacy education, GED and ESOL classes. Please contact the local BOCES office for more information on adult education programs

Education - Local Schools

How do I choose a school?

Choosing the right school for children is a priority for many military families. Finding the right educational setting for each child requires a careful examination of the available options, whether you live on and off the installation. "[Choosing a School for Your Child](#)," a publication from the U.S. Department of Education, offers checklists and questions to assist parents in making the right choices.

How do I find out about schools near my new duty station?

Several quality online tools are available. [Military OneSource](#) is a free service offered by the Department of Defense to service members and their families to help with a broad range of concerns including education, parenting and child care, relocation and the concerns of families with special-needs members. An [educational consultation](#) with a specialty consultant is available, free of charge, and can help you address specific educational needs and goals.

How can I help plan for a successful transition?

Parents often want to know about the availability of extracurricular activities and sports, or the availability of advanced classes for their children. While there are other sources that can provide some information on these topics, it is usually best to get this information by contacting the schools directly.

Education - Local Schools/Overseas

Moving from one installation to another in the United States can be challenging enough; but moving with your family overseas can be even more complex. One of the most important challenges can be summed up in one question: "Where will my children go to school?"

Where do I start?

Start with [MilitaryINSTALLATIONS](#) to learn more about your new installation. In particular, read the installation's education article. All overseas installations dedicate a portion of the education article to discussing the education options available in the local community, as well as the Department of Defense schools on the installation, if available. Most overseas installations with accompanied family members have one or more Department of Defense school.

What is the difference between a Department of Defense school and an international or national school?

The Department of Defense Education Activity, or DoDEA, operates schools in 11 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well-rounded educational programs. Visit the [DoDEA](#) website for more detailed information.

The DoDEA's student preregistration system helps streamline the registration process and allows school officials to better predict school enrollment, make more informed decisions regarding teacher and staff requirements, and prepare for special services and supplies. Parents can preregister their children by visiting the [DoDEA Online Student Pre-Registration](#) site.

The [U.S. Department of State's Office of Overseas Schools](#) works to promote quality educational opportunities for families of American citizens overseas. If a Department of Defense school is not available, visit this site to learn more about the schools in your new area.

In general, international schools are English-language schools at overseas locations. National schools are schools where courses are taught in the native language. The curriculum and grading system of an international school tends to be similar to the traditional American education system. This may be an important consideration if your family will be returning to the U.S. before a child graduates from high school.

Where can I find a list of international schools in the country where my family is moving?

You can find a directory of overseas schools on the [U.S. Department of State's Schools Worldwide](#) page. The listing includes schools that receive assistance from the U.S. Department of State, as well as other international, private, religious and public schools.

How do I decide what school is best for my child?

Although you may not have as many choices as you had in the United States, the process for choosing a school for your child is the same. You can begin by making a list of possible schools. Next, you'll want to find out more information about each school. Talk to the relocation personnel at the Military and Family Support Center and with your sponsor, who may be able to put you in touch with other families with children around the same ages as yours. You may also want to contact the school and ask for references.

Once you have narrowed down your options, you may decide you want to schedule an interview with the school or schools. Here are some considerations you may want to discuss:

- Curriculum
- Grading system
- Tuition
- Accreditations
- Teachers and other staff
- Meals
- Extracurricular programs
- Transportation
- Schedule
- Before- and after-school programs

Now that I have chosen a school, how do I successfully transition my child?

Start planning for a successful school transition as soon as you learn about your move. The more your child knows about what to expect, the more confident your child will feel on the first day of school. Allow your child to be a part of the decision-making process, if appropriate, and take your child's opinions into account.

Education - Training (College/Technical)

Installation Education Center

The Fort Drum Army Education Center provides a wide range of services to our Soldiers and Family members. Co-located with the McEwen Library, 4300 Camp Hale Road, the Center provides traditional and nontraditional educational opportunities and counseling services for the Military, their Families, and the Civilian workforce.

Testing

Army Personnel Testing (APT) - The Education Center provides a number of Army personnel tests geared at determining language aptitude and proficiency, skills assessment, and fitness for military schooling. A list of APTs and sample registration forms are on the Education Center website at <http://www.drum.army.mil/hr/Pages/education.aspx>.

Defense Activity for Nontraditional Education Support (DANTES) - DANTES supports credit by examination, and national certifying examination programs available to all of the population served. Testing is supported by an on-post National Testing Center and a DANTES test cell providing a limited number of national certifying exams.

Ft Drum National Test Center - Columbia College of Missouri Provides the site for Fort Drum's Credit by Examination Testing program supporting both the College Level Examination Program (CLEP), and the DANTES Standardized Subject Testing (DSST) programs. For more information check out <http://www.ccis.edu/nationwide/academics/testing.asp?ftdrum> or contact Columbia College at 315-775-0128.

Tuition Assistance

Counselors at the Education Center provide education counseling in support of post-secondary educational programs, financed through Army Tuition Assistance, other federal program, and veteran's benefits for Active Duty and Reserve Soldiers, Family Members and some veterans.

Military Family members stationed in New York are eligible for in-state tuition and may qualify for the New York State Tuition Assistance Program (TAP). Additional federal aid and scholarships may be available. Army Emergency Relief also provides education scholarships to spouses and children Service members. Visit the [AER website](#) for information about AER scholarships.

Additional information can be obtained on the [Education Center webpage](#) or by calling the Education Center at 315-772-6878 or DSN 312-772-6878.

GoArmyEd

GoArmyEd.com (GAE) is the portal through which soldiers can access their tuition assistance (TA) benefits, enroll in courses, search class schedules, view or print education records, find school contacts, review test scores and verify on-duty enrollments. The portal contains a variety of education-related resources and documents that can be accessed virtually anywhere, anytime. Soldiers will continue to receive quality one-on-one counselor assistance at the Army Education Center for GAE problems, enrollments, guidance, career planning, and any other questions concerning voluntary education. GAE provides soldiers the opportunity to initiate virtual contact with schools, guidance counselors, and the GAE helpdesk at any time that is convenient. The GAE portal automates the TA request process, alleviating the need for paper forms and third-party command approval. With over 2000 schools in participation, GAE streamlines the college process for any soldier wishing to participate in voluntary education.

College Classes

College partners support the Education Center at the post-secondary level. These institutions provide associates through graduate level academic programs in both traditional and nontraditional modes. Classes are offered on Fort Drum in Watertown, and are available online.

Partners include:

Jefferson Community College (JCC): JCC is a two-year community college located in Watertown. JCC offers 15 A.A.S. career curricula, 11 transfer A.A. or A.S. curricula and 6 certificate programs. Basic in-state tuition: \$161.00/credit hour. Offices are located on Fort Drum and in Watertown. Additionally, through Jefferson's Higher Education Center initiative, the College has partnered with several four-year institutions to provide opportunities for community members to earn bachelor's and master's degrees locally.

SUNY Empire State College: SUNY Empire State offers programs from a non-traditional approach with degrees ranging from associates through masters. Offices are located on Fort Drum and in Watertown.

Columbia College of Missouri - Fort Drum - College of Technology: Columbia College, Fort Drum, offers online and in-seat programs at the associate, bachelor's and master's degree level. Classes are offered in six eight-week sessions per year. Columbia offers a Spouses' Opportunity Grant, allowing military spouses to take their first Columbia class

tuition-free, and a Military Family Member's Opportunity Grant, allowing military dependents to take their first in-seat class with Columbia tuition-free. In addition, Columbia offers a spouses' tuition discount of 20 percent off regular in-seat tuition for the duration of the degree. Columbia College offers classes and provides advisers at their campus in the Fort Drum Education Center.

University of Maryland University College - Fort Drum: University of Maryland University College offers online programs at the associate, bachelor's and master's degree levels. In addition to online courses, UMUC offers undergraduate hybrid courses in the evenings at the Fort Drum Education Center. UMUC has 3 college representatives available at the Education Center to assist all students with their educational goals.

Adult Education

Jefferson-Lewis Board of Cooperative Educational Services (BOCES)

Adult and Continuing Education programs are offered by Jefferson-Lewis Board of Cooperative Educational Services (BOCES). Programs and courses include Test Assessing Secondary Completion (TASC) personal enrichment, literacy improvement, skills training, re-training opportunities, and continuing education. Daytime career and technical programs are available to area high school students and adults.

Technical Programs -- Available technical programs prepare students for careers in cosmetology, business, welding, mechanics, building trades, service-related employment, fashion design, medical services, nursing, electronics, forestry, computer assisted design/drafting, visual communications and many others.

Personal Enrichment -- Course areas include Computer Studies, Creative Arts, Criminal Justice, Dog Obedience, Enhanced Skills for the Workplace, Fitness, Health Education, Language Arts, Personal Finance, and Trade and Industry.

Visit the [Jefferson-Lewis BOCES website](#) or call 315-779-7000 for additional information.

English as a Second Language (ESL) LNNY in conjunction with ACS offers three levels of English classes at ACS. Classes are free and open to Soldiers and Families. Beginner, Intermediate, and Advanced Grammar and Writing classes are designed to meet the needs of all English Language Learners. ESL also provides cultural adaptation and a social outlet for foreign born residents to meet others who share their native language and heritage.

Literacy of Northern New York (LNNY)

Adult education programs are offered by Literacy of Northern New York (LNNY). Programs include individuals tutoring, basic reading and math, English as a Second Language (ESL), Citizenship Preparations, computer skills, and English pronunciation.

Visit the [LNNY website](#) or call 315-782-4270.

Library

Army General Libraries

The Army General Library Program supports the quality of life and well-being of soldiers and their families by providing resources and programs to meet diverse needs. The Headquarters Library Program extends services to soldiers in remote areas through the distribution of paperback books and Playaway audio books. Fifty-eight main libraries and 15 branch libraries provide physical collections in all formats, which support professional reading, educational and recreational pursuits. An enterprise library system and online resources provide remote access to additional information regardless of where soldiers and family members are.

The Army's general libraries are key to the professional lives of soldiers. Collections in support of professional reading, pursuit of a college education, and preparation for retirement or transitioning from the military are provided at the Army Morale, Welfare and Recreation library. Practice College Level Examination Preparation, or CLEP, and Defense Activity for Non-Traditional Education Support, or DANTES, tests are available and in demand. Computers are also available for soldier to use to complete required training or for personal educational pursuits.

The Army Morale, Welfare and Recreation library is the "community couch" with programming, quiet study space, meeting spaces and collaborative spaces. There is something for everyone. The staff at installation libraries offer programs such as book clubs, story times, game nights, movie nights, books displays, story walks, author readings and more. A themed summer reading program for children provides fun and activities for the entire family. Evening and weekends hours are available to accommodate busy schedules.

The Headquarters Library Program licenses online resources providing academic research, professional reading material, magazines, newspapers, ebooks, audio books and children's books that are available anywhere, anytime after registering at your local library. Online homework tutoring is provided 24/7 through Tutor.com for students K- 12 on subjects such as writing, mathematics through calculus, science and history. Your Army Virtual Library also supports cultural awareness and overseas families with Mango, an online foreign language program, and CultureGrams, a resource introducing soldiers and family members to new cultures. Visit your [Army Virtual Library](#), log in at My Account and go to the eResources/Research tab for 24/7 access.

Your Army Morale, Welfare and Recreation library is here for you.

Morale, Welfare and Recreation Digital Library

Our mobile military members often don't have the resources of a brick and mortar library on hand. The Morale, Welfare and Recreation digital library provides those resources for members in transit, at foreign missions or remote sites, and for deployed personnel. Access to library materials in electronic and downloadable format is available online, 24/7. The library provides recreation, lifelong learning, and reference and career resources for all ages and interests. All resources, including audio and ebooks, are available free to Service members anywhere there is access to the Internet.

The [Morale, Welfare and Recreation digital library resources](#) include the following:

- Books, with thousands of fiction and nonfiction titles, including animated children's books
- Databases that support education, research, and career growth
- Resources that provide information on repairing a car or a small engine

Learn more about the Morale, Welfare and Recreation digital library at [Military OneSource](#).

Installation Specific Information

The McEwen Library is located in the Robert C. McEwen Education Complex at P-4300 Conway Road. Co-located with the Army Education Center, the library is a state-of-the-art 18,000 square-foot facility that includes a multimedia area, a children's library, periodical area, and an open reading area with 48 computers linked with the classroom network in the education center. Ethernet is available for laptops and a separate computer room is set aside for parents with infants and toddlers. Online catalog access is available to government sponsored research databases and reference materials. The library can be reached at 315-772-9099 or DSN 312-772-9099.

Collection

The library's extensive collection includes fiction and nonfiction, books on tape and CD, study guides, videos, DVD's, magazines, newspapers, and music for both adults and children. A collection directly related to the 10th Mountain Division is also maintained.

Check out Periods

Most items can be checked out for a three week period. Movies may be checked out for 1 week and renewed once; bestsellers, books in high demand and the 10th Mountain Division collection materials may be checked out for 2 weeks and renewed twice.

With the exception of movies, there is no limit on the number of materials that may be checked out. Movies are limited to seven per patron. For your convenience, you can renew materials in person, over the phone, or by e-mail.

Who is Eligible to Borrow?

All Active Duty and Retired Military, Family members age ten and older, and Civilian employees may borrow materials from the library. National Guard, Reservists, and TDY personnel may use the library while at Fort Drum.

Patron Support Services

- Interlibrary Loan
- Printing, fax, photocopying & scanning for a small fee
- Book bundles for deploying units
- Library outreach programs by request

Family Programs

The McEwen Library offers programs to keep your children engaged and excited about reading. Programs include:

Story Time -- For preschoolers, offered twice each week to encourage a lifelong love of reading in our young library patrons

Summer Reading Program -- For youth entering preschool through 10th grade. Designed to encourage your child to continue reading while enjoying their summer vacation.

Dial-a-Story -- For children of all ages, available 24 hours a day. A different story is offered each week via

telephone. Call 315-774-1234 for this week's story.

Housing - Overview

Government Housing

Family Housing

Fort Drum Mountain Community Homes, LLC, a partnership between the U.S. Army and Lendlease, provides quality privatized on post communities for Families stationed in the North Country.

Fort Drum Mountain Community Homes (FDMCH) maintains 3,782 homes on post varying from 2 - 5 bedrooms. Each home comes equipped with garage & automatic opener, private outdoor space, ample storage and washer & dryer hookups. Your rental rate covers utilities, weekly trash & recycling pick up, 24-hour emergency maintenance response, the assistance of a dedicated property management staff and an exclusive invitation to take advantage of all Fort Drum Mountain Community Homes' amenities and events.

We encourage every applicant to start the advanced application process in order to have the most time to plan their on-post move. Contact us today at 315.955.6644 or welcomhome@fdmch.com

Apply, view our photos and floor plans at www.fortdrummch.com.

Single Service Member Housing – Barracks:

All Soldiers in the rank of SGT (E-5) and below who are not entitled BAH at the w/dependents rate are required to reside in the barracks. Soldiers are housed in 1+1 rooms (each person has their own bedroom and share a kitchen and bathroom, or 1+0 (private room and private bath). Dual military members in the rank of SGT (E-5) and below who are assigned to different duty stations are not authorized BAH and shall reside in the barracks. Army barracks are managed by the troop units who enforce strict standards to ensure safety and unit readiness. Be sure to consult your unit chain-of-command for standards of living in the barracks.

Single Service Member Housing – Single/Unaccompanied Senior Enlisted and Officers

"The Timbers" features 192 one and two bedroom, suite-styled apartments for single and unaccompanied Soldiers SSG (E6) and above at Fort Drum. The apartment complex is located on Fort Drum next to the Rhicard Hills Housing area. Apartments feature ample storage, washer/dryer and 24-hour maintenance. Rent includes water, sewer, snow removal, landscaping, lawn care, 24-hour emergency maintenance response and the assistance of a dedicated property management staff. Rent will be determined by a "market-rate" system, residents of the Timbers make the most with their BAH and may pocket a portion of their hard earned money. The Timbers Leasing Office is located at 8925 Main Street and can be reached at 315-777-8000.

The current monthly rental rates are available by contacting The Timbers Leasing Office.

Non-Government Housing

Off Post Housing Options

The overall housing market in the local Fort Drum area provides plenty of availability of adequate, affordable rental housing. Newer rentals and those rentals closer to post have typically higher rents than those older rentals and rentals farther from post. Newly arriving (PCS) Soldiers seeking larger homes, and four and five bedroom apartments should plan to spend more time finding an appropriate home and be prepared to broaden your considerations to include renting single family homes, purchasing a home and looking at rentals further out from Fort Drum. Single Service members who are not authorized to live in the barracks will be required to find housing in the local community and can use the same resources to find housing as married Service members in the FDMCH Welcome Home Center.

Housing options off post include apartments, duplexes, single dwelling homes, and mobile homes. Most homes are unfurnished and you will be required to sign a 12 month lease. Expect to pay a security deposit, first month's rent and pet deposit. Some landlords will require last month's rent as well. The Housing Services Office can assist with your off-post housing search.

Housing Services Office

The Housing Services Office at Fort Drum is called the Army Community Housing (ACH) office and is your contact for any problems you may encounter. They are located next to FDMCH and are available to assist for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing. The ACH office will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located.

Rental Options

Furnished apartments are difficult to find. Most landlords require a one year lease. It is extremely important that your lease contain a military clause allowing you to terminate your lease early should you deploy or receive PCS orders. Have the Housing Services Office (HSO) or Legal Assistance Office (LAO) review your lease prior to signing it.

Purchase Options

The median home price in the local area is \$160,000. There are an abundance of homes for sale in Jefferson, Lewis and St. Lawrence counties in the area. Options include single family dwellings, duplexes, townhouses, and mobile homes. The ACH office can provide information on home buying and local realtors can assist you in finding a suitable home to purchase. Visit [Fort Drum's website](#) for helpful links to assist you in your housing search.

Mobile Homes

Fort Drum does not have a mobile home park. However, there are mobile home parks in the surrounding communities with available rentals. Mobile homes are also available for purchase in the surrounding communities. If you purchase a new mobile home, you will need land to put it on. When purchasing a previously owned mobile home from a private party, you will need to ensure the land it sits on is part of the purchase; otherwise you will need to purchase land and move the home to it.

Housing - Temporary

Temporary Lodging Facilities

Temporary lodging on Fort Drum is privatized and managed by Intercontinental Hotels Group (IHG). Newly arriving Soldiers and Families may choose to stay in on-post or off-post temporary lodging facilities. A Statement of Non-Availability is no longer needed to stay at an off-post lodging facility. Reservations are on a first come, first served basis and should be made as far in advance as possible by visiting the [IHG Army Hotels website](#) or calling 1-877-771-8326 or (315)773-7777.

A limited number of rooms are available for your pet to stay with you. It is strongly recommended that you make pet boarding arrangements prior to arrival if needed. See the Household Goods - Shipping Pets narrative for a list of pet boarding facilities.

Location

Temporary Lodging on Fort Drum is located at P-4205 Po Valley Road.

Mail Delivery

Do not have your mail sent to your temporary lodging facility! Your stay is temporary and your mail will not reach you. En route mail should be addressed to the Soldier as follows:

Rank First name Last name
c/o OMDC-Pending Gain
10720 Mt. Belvedere Blvd.
Fort Drum, NY 13602

It is strongly recommended that all personnel obtain a post office box prior to arrival so you have a place to send mail to in order to ensure the least interruption to your mail delivery. Visit the [United States Postal Service website](#) for information on P.O. Box rental. Fort Drum Post Office 315-772-5220; Watertown Post Office 315-786-5900. Remember to submit a change of address to those you receive mail from and to the post office in order to minimize the disruption to your mail delivery.

Amenities and Features

111 rooms equipped with microwaves, coffee makers, refrigerators, telephones with free local calls, in-room Internet access and cable television. Features include a laundry area, business center, outside playground.

Check-in time is after 4:00 p.m. unless reservations are secured prior to check-in with a credit card. Check out time is 11 a.m. A later checkout may be coordinated with front desk personnel or the housekeeping manager on a case-by-case basis to avoid any inconvenience to arriving guests or additional charges to the departing guest. Visa, Master Card, Discover, and American Express are accepted. All bills are expected to be paid in full upon check out.

The Fort Drum fire department prohibits personal cooking appliances in rooms, but a complimentary continental breakfast is available just off the Fort Drum Inn's main lobby from 6:00 a.m. - 9:00 a.m. Monday - Friday; and 8:00

a.m. - 10:00 a.m. Saturday and Sunday.

Snacks, microwave foods and soft drinks are also sold at the front desk.

Housekeeping services are provided on a daily basis. Linen and personal guest amenities may be obtained at the front desk.

Money, jewels and other valuables must be deposited in the temporary lodging facility safe; otherwise the temporary lodging facility assumes no responsibility.

The temporary lodging staff is dedicated to quality and customer service. They can recommend restaurants, provide directions, and answer questions about the area. Additional information ranging from school bus schedules, clubs, transient-dining facilities and area maps are available from the concierge or the front desk. Adults must accompany children under the age of 12 when in the facility.

Eligibility/Orders

Reservations are on a first come, first served basis for all travelers regardless of travel status.

Reservations and Availability

PCS reservations should be made as far in advance as possible by visiting the [IHG Army Hotels website](#) or calling 1-877-771-8326 or (315)773-7777.

Temporary Lodging Expense (TLE)

Newly arriving Soldiers and Families may choose to stay in on-post or off-post temporary lodging facilities. A Statement of Non-Availability is no longer needed to stay at an off-post lodging facility. **Effective 1 Jan 2013, maximum payment for TLE for Fort Drum is 10 days.** Remember that TLE is reimbursed, so you must plan and budget accordingly. You must provide lodging receipts in order to be reimbursed. When member/dependent(s) stay with friends/relatives, lodging cost is not authorized but the TLE meal portion is payable.

Maximum length of stay

There are no limitations on length of stay.

Costs

Current room rate is \$84.00 per night for those on official travel and \$99.00 for those on unofficial travel regardless of rank. Pets are authorized in a very limited number of rooms and are limited to two dogs or cats. A nonrefundable pet deposit of \$75.00 is charged for the first five nights and \$7.00 for each night after the first five.

Pets

Pets are authorized in a very limited number of rooms at the on-post temporary lodging facility and are limited to two dogs or cats. The maximum weight of each pet is 80 pounds. For guest convenience, lists of local off-post kennels and veterinary services are available at the Concierge or front desk. When making your room reservations be sure to let them know you have a pet and would like information about kennels in the local area. A list of local kennels is also available in the Household Goods - Shipping Pets narrative.

Special Needs

There are five handicap accessible rooms. If you have a need for a handicap accessible unit, please be sure to specify so when you call for your reservation.

Dining Facilities

Dining Facilities are an affordable and appetizing option for meals while in transition. You will find that Fort Drum's dining facilities have a vast variety of food choices for breakfast, lunch, dinner. Not every dining facility serves each meal time and their hours of operation vary. Dining Facilities are open to Soldiers, Families and Civilians working on Fort Drum. Soldiers and Families in the rank of E-4 and below pay a reduced rate for meals. Contact the front desk or concierge for information on dining facility schedules and locations.

Housing - Government

Family Housing

Fort Drum Mountain Community Homes (FDMCH), LLC. A partnership between the U.S. Army and Lend Lease provides quality privatized on post communities for families stationed in the North Country. [Fort Drum Mountain Community](#)

[Homes Website.](#)

We invite you to be part of this exclusive community that will exceed your expectations with our superior service and variety of amenities, events and activities.

Fort Drum Mountain Community Homes (FDMCH) maintains 3,772 homes on post varying from 2 - 5 bedrooms. Each home comes equipped with garage & automatic opener, private outdoor space, ample storage and washer & dryer hookups. Your rental rate covers utilities, weekly trash & recycling pick up, 24-hour emergency maintenance response, the assistance of a dedicated property management staff and an exclusive invitation to take advantage of all Fort Drum Mountain Community Homes' amenities and events.

Residents also have access to a multitude of amenities located in our community centers and throughout each neighborhood. Community Centers come equipped with fitness centers, indoor playgrounds, free party space, Wi-Fi and computer access. Throughout our neighborhoods you can find splash parks, dog parks, miles of walking trails, playgrounds, basketball and tennis courts, BMX and skate parks and a sledding hill.

We encourage every applicant to start the application process as early as possible in order to have the most time to plan their on-post move. Contact us today at 315.955.6644 or welcomhome@fdmch.com

Other Options

The overall housing market in the local Fort Drum area changes with deployments and re-deployments greatly effecting occupancy rates. Newly arriving (PCS) Soldiers seeking a larger home, such as four and five bedroom apartments, may have a challenging time finding viable options off post. Plan to spend more time finding an appropriate home and be prepared to broaden your considerations to include single family home rentals, purchasing a home and looking at rentals further out from Fort Drum. Contact FDMCH for assistance with your off post housing search.

Single Service Member Housing – Barracks*Availability*

Each unit on Fort Drum has a barracks complex located within the unit footprint for their assigned Soldiers to reside in. Every effort is made to house each Soldier within their assigned company's barracks building.

Eligibility

The following Soldiers are authorized a barracks room:

All Soldiers SGT (E-5) and below who are *not* entitled to collect BAH at the w/dependents rate.

Dual Military Soldier with a spouse assigned to a different duty station (you will be required to provide a copy of your spouse's ERB), and by regulation are not entitled to collect BAH and therefore must live in the barracks.

All Soldiers E-6 and above, including officers, are entitled to receive BAH and therefore are *not* eligible to reside in the barracks.

Application Procedures

All Soldiers must sign into the installation and be assigned a pin-point unit before they can be assigned a barracks room. Once completed, you may go to the Single Soldier Housing Branch Office located in Clark Hall to obtain your barracks assignment. You will need to have your ID card, a copy of your orders, and a completed barracks assignment application packet (available at SSH). You will sign a hand receipt and SSH staff will provide you with keys, a copy of the hand receipt to verify, a move-in inspection form on which to annotate any damages, and a card with SSH contact information on it.

Single Service Member Housing – Single/Unaccompanied Senior Enlisted and Officers*Availability & Eligibility*

"The Timbers" features 192 one and two bedroom, suite-styled apartments for single and unaccompanied Soldiers SSG (E6) and above at Fort Drum. The apartment community is located on Fort Drum across from the Monti Fitness Center, Bowling Alley, Library, and Education Center. Apartments feature ample storage, washer/dryer and 24 hour maintenance. Rent includes water, sewer, snow removal, landscaping, lawn care, rental insurance and the assistance of a property management staff. Rent will be determined by a "market-rate" system. Pets are allowed at the Timbers. The clubhouse includes a billiards room, gas grills, full kitchen and state of the art theatre room with a 120-inch screen. Availability is on a first come first served basis. The Timbers Leasing Office is located at 8925 Main Street and can be reached at 315-777-8000. Visit [The Timbers website](#) for more information.

Application Process

An application for residency can be completed and return by email or to the Timbers Leasing Office at 8925 Main Street. In addition to your application, leasing staff will need copies of your ORB/ERB, LES, ID and orders to Fort Drum for verification purposes. The application for residency is available on The Timbers website. Advance applications are accepted.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming permanent change of station move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or donate serviceable items you no longer need. Gather important family records.

If you are moving overseas, begin to plan what items will go in unaccompanied baggage, in your household goods shipment and in permanent storage. Remember, in overseas areas, the electric current may be different and houses are generally much smaller than those in the United States. These are good questions to ask your sponsor.

Household Goods Shipping Process

The Defense Personal Property System is the online system you will use to manage your household goods shipment. For how-to guides to assist with your application go to Move.mil.

Pets

Moving with your pet includes researching airline requirements and quarantine restriction laws in your new location. Many airlines have requirements for size, weight, breed, number of animals, kennel construction, documentation and seasonal limitations. Small pets may be shipped on military flights, but availability and regulations are always changing. Search Move.mil for more general information on shipping pets.

Many international locations have strict importation laws, including extended quarantines and restrictions on breeds or types of animals. Carefully research these rules as they could impact your moving schedule. You may also find some locations in the United States that have restrictions on certain animals and breeds. Review your new installation's "Shipping Pets" in [MilitaryINSTALLATIONS](#) for details.

"It's Your Move"

Review the U.S. Transportation Command booklet, "[It's Your Move](#)," for detailed information on weight allowances, the household goods shipping process, storage, automobile shipments, claims processes and the customer satisfaction survey.

Installation Specific Information

Household Goods - Shipping Pets

Once you have decided that an animal is going to be your traveling companion, plan for your pet's trip in the same way you plan your own, well in advance. Check with your local veterinarian for up-to-date information and helpful hints. Arrange to hand carry all veterinarian records and vaccination records with you.

Fort Drum Mountain Community Homes (FDMCH) is a pet friendly community. Pet policies and owner responsibilities are available on the FDMCH website. Pet owners are responsible for knowing and following all policies regarding pets including pet control, microchipping and vaccination requirements.

Boarding

Arrangements will need to be made for your pets. It is best to make those arrangements prior to your arrival to Fort Drum. Keep a few things in mind and consider your pet care options before you arrive.

Pets are authorized in a very limited number of rooms and are limited to two dogs or cats. A nonrefundable pet deposit of \$75.00 is charged for the first five nights and \$7.00 for each night after the first five.

There are no boarding facilities on Fort Drum.

A list of off post kennels is available upon request from the Fort Drum Inn and Fort Drum Mountain Community Homes (FDMCH).

Pet Boarding Facilities/Kennels near Fort Drum

Pet boarding costs average \$10 - \$25/ day for dogs and \$9-20/ day for cats. All animals must have proof of up-to-date

vaccinations prior to being accepted at any pet boarding facility. It is important for you to make pet boarding reservations prior to your arrival.

Following is a list of facilities offering pet boarding services. This may not be a complete list of available facilities. Appearance on this list does not constitute endorsement of any facility listed and you are advised and encouraged to thoroughly research all facilities before boarding your pet.

Boarding Facility	Phone number	Location
Four Paws Pet Motel	315-639-6421	Dexter
KJ Kennels Dog Boarding & Grooming,	315-846-5874	Watertown
The Shaggy Dog Lodge & Day Spa	315-782-6462	Watertown
Tug Hill Kennels	315-232-4947	Loraine

Transportation

The Soldier is responsible for all charges incurred in transporting pets. The Army does not pay to have your pets transported. Even though they are an important part of your family, they are not listed on your orders and the Army does not "sponsor" their travel.

When traveling with your pet, make sure your pet is clean and groomed prior to your travel. Make sure your pet is healthy and up to date on all vaccinations. Hand-carry all vaccination records, rabies certificate, and veterinary records. Make sure your pet is properly identified with a current tag and/or micro-chip.

Pets leaving the Fort Drum area and going overseas must have a rabies shot no less than 30 days old, and not older than one year. A health certificate must be obtained within 10 days of departure to ensure the pet is healthy for travel. Check with Veterinary Services for overseas pet quarantine requirements.

Traveling by car

When making a PCS move within the continental U.S, the Soldier is required to transport pets in their privately owned vehicle (POV). When traveling by car consider the following:

Introduce your pet to car rides and carriers prior to leaving.

Take your pet's leash, food/water, blanket, toy, and bags to clean up your pet's droppings. (Cats need liter box, dogs need frequent stops).

Avoid leaving the pet loose in the car.

Check pet frequently to see if it is hungry, thirsty or tired.

Plan frequent stops at safe locations away from busy traffic areas, if possible.

Keep your pet on a leash at all times when outside the vehicle.

Never leave your pet alone in the car. During the summer, temperatures in a car can quickly exceed 120 degrees and during the winter, temperatures can quickly drop to freezing. Never place your pet in the trunk of your vehicle. In addition, it is illegal in some states to leave your pet in your vehicle.

Travel by air

The Transportation Office Personnel Movement Section (Port Call) assists with making arrangements to ship pets overseas. DOD pet requests are for cats and dogs only. Only two pets per PCS move are authorized and the Soldier is responsible for all charges incurred in transporting pets. Average rates can vary from \$100 to over \$1,000 and are calculated according to either dimensional kennel weight or combined animal and kennel weight, and destination.

When traveling by air consider the following:

Consult the airline for specific regulations, kennel requirements, size and weight limitations, costs and helpful hints. Contact your military/civilian veterinarian for information on pet travel and pet quarantine requirements for overseas locations.

Federal regulations require that pets be at least 8 weeks old and weaned at least 5 days before flying.

A health certificate (which is not more than 10 days old) must be available before pets will be permitted to fly. A valid rabies vaccination certificate will also be required.

Most airlines have temperature restrictions. Generally, airlines will not allow a pet to travel when the current or forecasted temperature is above 85 degrees or below 45 degrees at any location on the itinerary. Tighter restrictions are in place for snub-nosed dogs and cats. Some airlines will accept an Acclimation Certificate. Contact the airline for specific policies.

If possible, during warm weather periods choose early morning or late evening flights; in colder months, choose midday flights.

Arrive at the airport early, exercise your pet, personally place it in its crate, and pick up the animal promptly upon arrival. Do not take leashed animals on escalators.

Personnel Arriving with Pets

Fort Drum installation requires all incoming personnel to in-process with the Veterinary Clinic (if they have animals). If you have health records on your animal, you will need to drop them off at the clinic. All pets living on post must be registered on post. Part of the registration is making sure the pet's shots are up to date. The veterinary staff will screen the records at the time of registration. The animals must be microchipped as well (approximately \$40.00). This ensures the return of your pet if lost. Veterinary clinics can scan the microchip and after identification, the rightful pet owner will be called. Appointments and Information can be obtained by calling Veterinary Services at 315-772-4262, or DSN 312-772-4262.

Pet Restrictions

Residents of privatized or Government controlled/leased housing are limited to a total of two dogs or cats per household. Breeds (including mixed breeds) deemed "aggressive or potentially aggressive" are not permitted unless the dog is a certified military working dog that is being boarded by its handler/trainer. The following breeds are deemed aggressive or potentially aggressive are not permitted on Fort Drum: Pit Bulls (American Stafford Bull Terriers and English Stafford Bull Terriers), Rottweilers, Doberman Pinchers, Chows, and wolf hybrids and any other dog that demonstrates a propensity for dominance or aggressive behavior. Dominant and aggressive behavior includes but is not limited to unprovoked barking, growling, or snarling at people approaching the animal; aggressively running along fence lines when people are present; biting or scratching people, escaping confinement of restriction to chase people.

Pet Quarantines

Pets are not required to be quarantined when arriving at Fort Drum. If a dog or cat is involved in a bite case, the animal must be taken to Veterinary Services.

Pet Vaccinations

New York State requires all dogs, cats and domesticated ferrets to be vaccinated against rabies. Contact Veterinary Services for additional vaccination information. According to the New York State Department of Health, New York State frequently leads the nation in the number of rabid animals. It is important that you remain vigilant and keep your pet's rabies vaccination current.

Pet Micro-chipping

Fort Drum Mountain Community Homes (FDMCH) policy mandates that all personnel will register and microchip all privately owned dogs and cats within 45 days of accepting on post housing. Microchipping is a permanent pet identification system that places a small sterile computer microchip under the skin of an animal between the shoulder blades. The cost of the microchip is approximately \$40.00.

Failure to comply with the mandatory microchip policy will result in the owner being notified in writing through his/her respective chain of command. Failure to comply after written notification will result in the animal(s) seizure by appropriate authority. For more information on Mandatory Pet Microchipping and Registration contact Veterinary Services.

Pet Licensing and Registration

All dogs and cats living on Fort Drum must be registered with Fort Drum Veterinary Services. Dogs must also be registered with the State of New York. Licensing is not done at Fort Drum, but with the town clerk in the area in which the animal lives. Pets residing on Fort Drum must be license in the Town of Leray. Fees range from \$10.00 - \$20.00.

Leash Laws and Animal Control

On Fort Drum and in the local community, pet owners have the responsibility to control their pets. Voice command is not an acceptable means of control. Pets are not to engage in menacing behavior such as chasing vehicles, bikes or pedestrians; prolonged barking or howling; biting people or other animals; or habitual straying. New York State law and Fort Drum policy requires all pets to be confined or restrained at all times.

All pets must be kept on a leash at all times when outside the home or enclosed yard, and are not to be tied or staked outside the home. Balconies and garages are not acceptable pet holding areas or kennels. Pets are not allowed on playgrounds or tot lots at any time. Owners are responsible for cleaning up pet droppings in all common areas and personal premises, and for providing humane care of pets including adequate food, water, and shelter from extreme weather.

Veterinary Services

The Fort Drum Veterinary Clinic is located in building P-10735 Enduring Freedom Drive. The clinic offers a variety of services for your pet including vaccinations, spaying/neutering, microchipping, and emergency services. You must be an ID card holder to access services. In addition, the clinic offers animals for adoption and works closely with the

Jefferson County SPCA. Adoption is open to ID card holders as well as non-ID card holders. Call 315-772-4262 or DSN 312-772-4262 for all matters related to pets.

New York State Veterinarians

The New York State Education Department oversees the licensure of veterinarians and veterinary technicians. To verify a license and learn more about who must be licensed and currently registered to offer professional services and/or use the professional title, contact the New York State Education Department, Office of the Professions at 518-474-3817.

Special Needs

The Exceptional Family Member Program

When you're moving, your to-do list can seem long enough to fill a packing box. But if your family has special medical or educational needs, help is available before, during and after your move. Enrollment in the Exceptional Family Member Program provides military families with special needs consideration during the assignment process and access to support services to help navigate the medical and educational system.

The Exceptional Family Member Program has three components:

- Identification and enrollment of a family member with special medical or educational needs
- Assignment coordination to determine the availability of services at the projected duty station
- Support to help families identify and access programs and services

Who should enroll in the program?

Family members with special medical or educational needs lasting longer than six months are required to enroll in the EFMP including spouses, children and dependent adults who:

- Require special medical services for a chronic condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.

- Receive ongoing services from a medical specialist

- Have significant behavioral health concerns

- Receive early intervention or special education services through an individualized education program or individualized family service plan

Why enroll in the program?

Enrollment in the EFMP is mandatory for Active Duty, and ensures that family members' documented medical and educational needs receive consideration during the assignment coordination process. Through the EFMP family support office, families can receive assistance with navigating military and community support systems.

How do families enroll in the program?

Families can enroll by obtaining paperwork from the EFMP medical point of contact at their local military treatment facility, The EFMP Liaison, or in the Marine Corps, from Marine Corps Community Services. The forms for enrollment are:

[Department of Defense Form 2792, "Family Member Medical Summary."](#) The service member, spouse or adult family member completes the first page to document medical needs. The family member's physician or other qualified medical professional completes the rest and includes the diagnosis, frequency of care, medication and any special accommodations the family member requires.

[Department of Defense Form 2792-1, "Special Education/Early Intervention Summary."](#) The sponsor, parent or legal guardian completes items one through seven of the first page to document educational needs. School or early intervention program personnel complete the remainder of the form, which includes the child's educational diagnosis. A copy of the individualized education program or individual family service plan pairs with the form.

What is assignment coordination?

The military mission is the driving force behind the assignment process, but enrollment in the EFMP ensures that family members' documented needs are considered in the process. Assignment coordination occurs when the personnel command requests that Department of Defense medical or educational professionals review a family member's documented needs to determine availability of services at a projected location. Assignment coordination is important because access to appropriate medical and educational services may be limited in some areas, especially in overseas and remote locations. This process helps to eliminate the need for early returns from sea, HUMS and hardship discharges.

What is family support?

The EFMP family support function is provided by the EFMP case liaison and helps families identify and access programs and services. Family support includes, but is not limited to, the following:

- Information and referral for military and community services
- Warm handoffs to the EFMP at the next location
- Nonclinical case management

What is the role of the EFMP Liaison?

The role of the family support provider includes:

- Helping families on the path to empowerment by providing information and referral services, non-medical case management, education and other supports
- Helping relocating families pinpoint and navigate formal programs and services and informal supports
- Bridging gaps in programs, services and support by informing families on what is available, and how to apply for benefits and entitlements

How do families access their EFMP case liaison?

Access the EFMP case liaison by visiting or calling your local installation Military and Family Support Center or by contacting Military OneSource at 800-342-9647 and asking for a referral to a special needs consultant. You can also call the NAS Lemoore EFMP liaison at 559-998-2745.

How can families help ease the transition to a new school system following a move?

In addition to the support available from the installation Military and Family Support Centers and Military OneSource consultants, MilitaryINSTALLATIONS provides some suggestions for making the transition easier as your child enters a new school system following a move to a new duty station. The article, "Preparing for Your Move," provides tips for what to do prior to and after your move to help create a smooth transfer between schools.

Additionally, military families can learn about the Education Directory for Children with Special Needs for information on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers) and special education (for school-age children) services.

Special Needs - EFMP Enrollment

Military families often relocate every two or three years. Below are suggestions for making the transition easier as your child enters a new school system following your family's move to a new duty station in the states or a Department of Defense Education Activity school overseas.

Relocating: things to remember

At least 30 days prior to your move:

- Notify the school or early intervention agency of your impending move and request a copy of your child's educational records.

- Obtain your child's most recent transcripts, grade reports and all pertinent medical records, including inoculation records, prescriptions and dosages.

- Contact the new school district or early intervention agency for specific information about programs on or near the installation where you will be living. Use the State, School District and Installation Information sections of the [Education Directory for Children with Special Needs](#) to identify the districts in your new location and find information about early intervention agencies. The directory provides helpful tools to assist families with infants and toddlers and school-age children transitioning to a new educational program.

If your child has special needs and is receiving early intervention or special education services, request a copy of the following information:

- Latest individualized education program or individualized family service plan, including the most recent progress report

- Your child's most recent eligibility determination report for special education services, including early intervention

- The names of textbooks or other materials that have been effective for your child

- Adaptive equipment and assistive technology such as communication devices or modified key boards that your child uses in school

As you leave your duty station, you should:

- Hand carry a copy of your child's inoculation records and the information you collected about your child's educational program.

- Take any special equipment, medication refills and supplies (for example, hearing aid batteries) that your child may

need in the next two months.

Keep contact information for your child's current teacher or early intervention specialist in case there are questions at your new school or early intervention agency.

Provide the staff at your child's current school with the contact information for the special education staff at your child's new school to speed the transfer of your child's information.

When you arrive at your new duty station, you should:

Take the hand-carried educational information, including immunization records, with you to enroll your child in the local school.

Notify the new school that your child has special needs. Sign appropriate releases so the new school can request official copies of your child's records.

Request copies of any publications about the school's special education services.

It is easier for the receiving school to start the appropriate special education or early intervention services for your child when you hand-carry important information about your child. The current individualized education program will be recognized by the school's special education committee and interim services can be provided within days. Each state has different policies or procedures that guide its special education and early intervention programs. Do not expect to use the same forms and procedures that were used at your previous location. You should expect that every effort will be made to meet your child's needs.

Special Needs - EFMP Family Support

Background

The [Education Directory for Children with Special Needs](#) was developed to support military families who have children (birth through 21) with special educational needs. Military families can consult the directory for information on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers) and special education (for school-age children) services.

Highlights

The Education Directory for Children with Special Needs is a valuable resource for military families. The directory:

- helps families identify the early intervention agencies and public school districts located near the installation prior to moving

- allows users to make more informed decisions and more easily navigate local early intervention and special education systems

- includes information on a range of disabilities affecting school-age children and on early intervention service providers and resources for infants and toddlers

- provides practical suggestions (Tools for a Smooth Transition) for relocating families

Special Needs - Health Care

Military treatment facilities

The clinics and services available at [military treatment facilities](#) vary by location. Before you move, identify the military treatment facility that will serve you, visit its website to learn about the services available and get contact information.

Moving to a new TRICARE region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE service center or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, you or your sponsor should contact the beneficiary counseling and assistance coordinator or the TRICARE service center to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) services, if applicable.

Beneficiary counseling and assistance coordinator

All TRICARE regional offices and most military treatment facilities are staffed with [beneficiary counseling and assistance coordinators](#). They provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims, eligibility and assistance with referrals and appointments. If you or your family member has more severe needs, contact your [TRICARE case manager](#).

Case management

Case management involves a team of health care professionals who help you and your family find solutions to complex health problems. It is important to inform your case manager if you are moving as he or she will connect you with the case manager at your new location.

Extended Care Health Option

The [Extended Care Health Option](#) provides financial assistance to beneficiaries of active-duty service members who qualify based on specific mental or physical disabilities. The Extended Care Health Option offers an integrated set of services and supplies beyond the basic TRICARE program. Regional contractors in each of the TRICARE regions and overseas administer the program.

Transporting medical equipment

Contact your installation's [household goods/transportation office](#) for information on special procedures for the transportation of medical equipment.

Federal and state health care programs

[Medicaid](#) provides health coverage for individuals and families with low incomes or have a disability. The department of social services or the department of medical assistance may administer the Medicaid program in your state.

[Supplemental Security Income](#), or SSI, is a cash assistance program intended to meet basic needs for disabled adults and children who have limited resources. Families must reapply after moving to a new state.

Many states offer services for children with special health care needs funded by the [Maternal and Child Health Services Block Grant](#), or Title V. State departments of health websites and local health departments can provide information on state health benefits. The [Maternal and Child Health Bureau](#) website has more information, including state points of contact.

Other important resources

TRICARE [debt collection assistance officers](#) assigned to regional offices and military treatment facilities worldwide can help beneficiaries understand and get assistance with debt collection issues related to TRICARE.

Installation Specific Information

Exceptional Family Member Program (EFMP)

The Exceptional Family Member Program provides information and assistance to families with special needs. For information about enrolling your Special Needs Family Member in the the EFMP program or for health care information and resources contact the EFMP manager at 315-772-5476 or DSN 312-772-5476.

Education - Special Education/EIS

Early Intervention and Special Education Services

Children from birth to 3 years of age

The Individuals with Disabilities Education Act, or IDEA, requires all states and territories to provide early intervention services to children from birth to 3 years of age who have or are at risk for having developmental delays. Local school districts or health departments often provide these early intervention services. The program is called by different names in different areas, but it is often called Part C (because Part C is the section of the law that pertains to early intervention). The [National Early Childhood Technical Assistance Center](#) provides a list of state Part C directors and funded programs on their website. Also, [Military OneSource](#) can assist you in identifying early intervention programs in your area.

When moving, you should hand carry copies of your child's individual family service plan and the most current evaluation reports to your new home to ensure they are not lost.

Children between 3 and 21 years of age

The IDEA requires all states and territories provide special education services to eligible children between the ages of 3 and 21. Each local school district has a special education director, and each school should have an individualized education program team or school-based committee that attends to students with special education needs.

The IDEA requires that if a child transfers to a different district in the same state, the receiving school must provide

comparable services until the new school develops and implements a new individualized education program. If a child transfers to another state, the receiving district must provide comparable services until the receiving district completes an evaluation and creates a new individualized education program.

If you are moving and your child receives special education and related services, you should hand carry all pertinent school and medical documents, including the individualized education program and current evaluation reports. Hand carrying these documents ensures that they are not lost and allows the new school district to begin the process as soon as you move.

Other resources

Parent Training and Information Centers serve families and adults with special needs from birth to age 26. They assist families in getting appropriate education and services for their children, work to improve education services for all children, train and inform parents and professionals, resolve problems between families and schools or other agencies, and connect those with disabilities to community resources. Find out more at the [Center for Parent Information and Resources](#) website.

Installation Specific Information

Surrounding school districts can provide for EFMP children with special educational needs. If the school your child attends cannot meet your child's exceptional need, the district will transport your child to the nearest school that can provide for their requirements. Please call the ACS EFMP Manager at 315-772-5476 or DSN 312-772-5476 for additional information.

Health Care - Overview

Moving with TRICARE

When you move, TRICARE moves with you. It's there before, during and when you get to your next duty station. It's available worldwide. There are steps you need to take to make sure changes to your TRICARE coverage go smoothly. With your move, you may have to use a different TRICARE option.

Please note:

You and your family members have to show as TRICARE eligible in the Defense Enrollment Eligibility Reporting System, or DEERS.

For TRICARE plan information, visit the [TRICARE Plan Information Kits](#) page.

Regional and overseas contractor information is available on [TRICARE's Contact Us](#) page.

Print out the [TRICARE contact wallet card](#) and keep it with you.

Always keep personal contact information current in DEERS, especially your address and email.

Prime options

Prime options in the United States

If you live in a Prime Service Area, then TRICARE Prime is an option for you. A Prime Service Area is usually within a 40-mile area of a military clinic or hospital. With Prime, you have a primary care manager, who may be a military or civilian doctor or a team of doctors, who manages your health care needs.

Some active-duty family members may enroll in the U.S. Family Health Plan, or USFHP. The USFHP offers a TRICARE Prime-like option in six areas of the United States. You'll get all care (including prescription drug coverage) from a network provider. With the USFHP, you can't get care at military hospitals and clinics or from TRICARE network providers (emergency exceptions). You have to work with USFHP when get care overseas. Visit the [U.S. Family Health Plan](#) page for more information.

If you don't live in a Prime Service Area, TRICARE Prime Remote is your other option. Eligible family members have to live with their active-duty sponsor (with some exceptions) to enroll in TRICARE Prime Remote. In most cases, your primary care manager is a network provider. If there's no local network provider, you can choose any TRICARE-authorized provider to act as your primary care manager.

Prime options overseas (including U.S. territories)

In overseas locations, you have two options for care:

TRICARE Overseas Program-Prime is for active-duty service members assigned overseas. Units are near military clinics and hospitals. To enroll in the program, family members must be command-sponsored. Your primary care manager is a military provider or team of providers.

TRICARE Overseas Program-Prime Remote is available in certain remote overseas locations. It's for assigned active-duty service members and their command-sponsored family members. Your primary care manager is the overseas contractor who you contact through regional and country specific call centers.

Note: Active-duty service members must enroll in a Prime option.

When you know you're going to move, call your current TRICARE stateside overseas contractor. Find out if your new location is in a new region and talk about your TRICARE options.

Transferring your TRICARE Prime/Prime Remote coverage

When you move, your Prime options may change. You have to transfer your enrollment if you move to a different region. Some family members may have to disenroll and use TRICARE Standard. Options may vary for each family member. Remember, to enroll in a Prime option overseas, family members must be command-sponsored.

If you move within your current region, you still need to find out if your Prime option changes. You may only need to get a new primary care manager. Again, call your current TRICARE regional or USFHP contractor to talk about your move and your TRICARE options. Follow these steps to transfer your enrollment by phone:

Call your current TRICARE regional or USFHP contractor to transfer your enrollment or get a new primary care manager. The contractor will ask about you, your family, where you're moving to and the estimated date you'll get to your new duty station. Your current contractor then shares your information with your new contractor. If you only need a new primary care manager, they will work with you to make that happen. Your new contractor will call you within five business days of your expected arrival date to discuss your Prime enrollment and primary care manager options. Your enrollment transfer will be the day your new contractor calls and you agree to the transfer. It may take up to four business days to record your transfer. You will still have Prime coverage with your old region until the transfer is complete.

Update your address in DEERS as soon as you get to your new location, even if you're in temporary housing.

Log into milConnect to check on your enrollment. You can see who your primary care manager is and print out an enrollment card.

Note: Don't disenroll from Prime before you move.

Other ways to transfer your enrollment include:

Transfer your enrollment online using TRICARE's Beneficiary Web Enrollment Tool. The Beneficiary Web Enrollment Tool will be available in 2016 for those moving stateside from an overseas location. In the Beneficiary Web Enrollment Tool, you can set a date up to 90 days in the future as your enrollment transfer date.

Call your new contractor when you arrive in your new duty location. They can transfer your enrollment over the phone.

Download an enrollment form and mail it to the regional contractor for your new region. Remember to note the date you want the transfer to go into effect. Enrollment information for the USFHP is available on the [U.S. Family Health Plan](#) page.

Enroll when you in-process at your new duty location.

To learn more, visit the [TRICARE Moving](#) page.

TRICARE Standard and Extra

TRICARE Standard and Extra is an option for active-duty family members. You don't have to enroll—coverage is automatic as long as you show as TRICARE eligible in DEERS. With TRICARE Standard or Extra you can see any TRICARE-authorized provider, non-network or network. You pay a deductible and costs shares.

If you visit a non-network provider, you're use the Standard option. You may have to pay in full up front and file a claim for reimbursement.

If you visit a network provider, you're using the Extra option. You only need to pay your cost share at your appointment.

If you're a family member and don't want to enroll in TRICARE Overseas Program-Prime, or can't enroll because you're not command-sponsored, you have TRICARE Overseas Program-Standard. You can see any civilian provider (except in the Philippines).

If you want or have to use TRICARE Standard when you move, call the new regional contractor to disenroll from Prime when you get to your new location.

If you already using TRICARE Standard and Extra:

Once you get to your new location, update your personal information in DEERS as soon as possible. You can update your personal information through [milConnect](#), through [TRICARE's Beneficiary Web Enrollment Tool](#) or calling the Defense Manpower Data Center toll-free at 800-538-9552; TTY/TTD: 866-363-2883.

Find a provider. If you are within the United States, you can find network and non-network providers by region through the [TRICARE Find a Doctor](#) page. If you are overseas, you can find a provider through the [TRICARE Overseas](#)

website or call the [overseas regional call center](#).

If you're in a new region, the claims address changes. Check the [TRICARE Filing Claims](#) page for your new mailing address.

TRICARE For Life

TRICARE For Life is for those who have Medicare and TRICARE. You don't have to enroll - coverage is automatic as long as you show in DEERS as TRICARE-eligible and have Medicare Part A and Part B if needed. When you go to a Medicare doctor, show your Medicare and uniformed service identification cards. Your provider files your claims with Medicare. Medicare pays first and sends the claim to the TRICARE For Life claims processor. TRICARE then pays second for TRICARE-covered services.

If you're an active-duty family member, you don't have to have Medicare Part B to keep your TRICARE benefits. You must have Part B to keep TRICARE once your sponsor retires.

When you move, update your personal information in DEERS as soon as possible. To find a new provider:

If you are within the United States or in U.S. territories (Guam, Puerto Rico, the Northern Mariana Islands, American Samoa or the U.S. Virgin Islands), you can search the Medicare Provider Directory or call 800-633-4227 to find a Medicare-certified provider. Visit the [Medicare](#) website or the [TRICARE For Life](#) website to learn more.

If you are at an overseas location, TRICARE For Life works a little differently. Medicare doesn't pay for care overseas, TRICARE is your primary payer. You may get care from any civilian provider. You pay up front and then file a claim with the TRICARE overseas contractor. You have to pay TRICARE Standard deductibles and cost shares. You can find a provider through the [TRICARE Overseas](#) website or call the [overseas regional call center](#).

Getting care along the way

Before you move, take care of any routine medical needs, including immunizations. Fill your prescriptions so you have enough while traveling. TRICARE defines emergency care as "medical services provided for a sudden or unexpected medical or psychiatric condition or the sudden worsening of a chronic condition that is threatening to life, limb or sight and needs immediate medical treatment or a condition which has painful symptoms that need immediate relief to stop suffering." TRICARE defines urgent care as "medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications."

Emergency care when stateside – If you require emergency care while traveling in the United States, call 911 or go to the nearest emergency room. Then call your primary care manager or regional contractor within 24 hours of being seen.

Urgent care when stateside – If you require urgent care while traveling in the United States, are using a Prime option and you're close to a [military hospital or clinic](#), go there. You have priority access and you don't need a referral to be seen. Otherwise, if you have Prime, call or contact your primary care manager for a referral and authorization. If you don't get a referral and authorization before being seen, you'll pay the higher [point-of-service](#) deductible and cost share. If you have Prime Remote and don't have an assigned primary care manager, call the provider that acts as your primary provider or call your regional contractor.

Emergency care when overseas – For emergency care, go to the nearest emergency care location. If you're using TRICARE Overseas Program-Prime or Prime Remote, call [International SOS Medical Assistance](#) within 24 hours or on the next business day to get an authorization for the visit and needed ongoing care, and claims payment information.

Urgent care when overseas – For urgent care, go to the nearest [military clinic or hospital](#) if possible. Visit a U.S. embassy or call the [overseas regional call center](#). You need an authorization before you see a civilian provider. The call center can help you find one. Without an authorization, you'll end up paying a higher point-of-service deductible and cost share. Your claim may be denied if you're an active-duty member. More information is available on the [TRICARE Service Center](#) and [TRICARE Area Office](#) websites.

If you're using TRICARE Standard or TRICARE For Life, you may get urgent care from any TRICARE-authorized provider. If it's after clinic hours or you're not sure if you need to see a doctor, call TRICARE's Nurse Advice Line at 800-874-2273.

Filling prescriptions while traveling

If you run out of a prescription drug while traveling, contact your military or civilian provider. If you have refills on a military clinic prescription, check to see if your prescription can be moved to and filled by another military treatment facility. If you have refills on your prescription with a major retail pharmacy chain, check with the chain to see if they can transfer your prescription to a local chain pharmacy. If you have refills on a drug you get through TRICARE home delivery, call the TRICARE pharmacy contractor to see what can be done.

If you are within the United States or in U.S. territories and a doctor puts you on a new drug, fill your prescription at a military pharmacy or TRICARE retail network pharmacy. If you are Prime and use a non-network pharmacy, you pay the higher point-of-service deductible and cost share. You may have to pay out of pocket for your drug(s). If so, file a claim with the [TRICARE pharmacy](#) contractor. If you are still in an overseas Prime option, you file

your claim with the overseas contractor.

If you are at an overseas location, and a doctor puts you on a new drug, fill your prescription at a military pharmacy or go to a civilian pharmacy. You will likely have to pay out of pocket. You [file your claim with the TRICARE overseas contractor](#), even if you are enrolled in a stateside Prime option.

Getting dental care while traveling

Getting dental care while traveling depends on your location and whether you are a service member or family member.

If you are an active-duty service member within the United States or in U.S. territories, you can receive dental care at a military dental clinic. Contact the [Active Duty Dental Care Program](#) before you see a dentist and tell the contractor about your move. You will need to get an authorization before you see a dentist. The Active Duty Dental Care Program will work with you so you can get care from a local network dentist. For dental emergencies, go to a military dental clinic if possible. If not, get care from any civilian network dentist and have the dentist give you paperwork showing what he or she did during the visit. Make sure you get the dentist's contact information and call the Active Duty Dental Care Program contractor immediately to let them know about your care so they can work with you to make sure they can pay the claim.

If you are an active-duty service at an overseas location, you can call the [overseas regional call center](#) to get authorization before you see a civilian dentist.

If you are an active-duty family member within the United States, in U.S. territories or at an overseas location, you can find out if any nearby military dental treatment facility treats active-duty family members. If you're enrolled in the [TRICARE Dental Program](#), call the TRICARE Dental Program contractor or visit their website to find a provider. You will need to get an authorization before you see the dentist.

Permanent change of station for active-duty service members

With permanent change of station orders, ask for a copy of your medical and dental records from your personnel office, providers/dentists, and medical or dental clinics. Do this at least one month before your permanent change of station date. This way you may be able to carry records to your new duty station.

You may ask providers or the military clinic to transfer your family's medical records to the military hospital or clinic nearest to your new duty station. You may ask to have copies of their records to carry with you or them as well. (You may have to pay to get their records copied.) If you want someone else to be able to get medical or dental information on you or your family while you are moving, you need to complete a DD Form 2870, "[Authorization for Disclosure of Medical or Dental Information](#)."

Find more about moving, updating DEERS, the TRICARE regions, pharmacy, dental and much more through the [TRICARE website](#) or the [TRICARE Moving page](#).

Installation Specific Information

Medical Care

Medical care services on Fort Drum are offered on a priority basis. Priority for care is given to those enrolled in TRICARE Prime in the following order: First priority for care is to active duty military. Second priority is to Family members of active duty, with retired military and Family members of retired military following in the eligibility chain. All patients not enrolled in TRICARE Prime may be seen on a space-available basis only. Appointments can be made by calling 315-772-2778 or DSN 312-772-2778.

To be eligible for care, beneficiaries must be enrolled in the Defense Enrollment Eligibility Reporting System (DEERS) and present a valid military ID card when signing into the clinic. Many health care needs can be taken care of on post; for those that cannot, a referral may be required - contact the TRICARE office prior to making any appointments with an off post provider. Failure to do so could result in unnecessary out-of-pocket expenses.

Fort Drum has three medical facilities where care is provided, including:

Guthrie Ambulatory Health Care Clinic -- treats Soldiers, retirees and family members
 Connor Troop Medical Clinic (CTMC) -- treats all division/garrison Soldiers
 Soldier Readiness Center (SRC) -- conducts medical in-processing and medical readiness for deployment/redeployment of active duty Soldiers, Post-Deployment Health Reassessment (PDHRA), mobilization/demobilization for Reservists and National Guard, and individual medical readiness. No Family members or Retirees are seen here.

There are no hospital facilities on Fort Drum. Inpatient medical care and emergency medical care is provided at civilian hospitals near Fort Drum. The closest emergency rooms to Fort Drum are located in Watertown at Samaritan Medical Center, 830 Washington Street and in Carthage at Carthage Area Hospital, 1001 West Street Road. Maps to area hospitals are available on the Fort Drum website under "Access to Health Care".

In the event of an emergency, call 911 or go to the nearest emergency room.

Should you need nonemergency care after clinic hours care, USA MEDDAC provides 24/7 access to your health care team via the appointment line. You will be connected with a clinic representative that will connect you with your Primary Care Provider (PCM), PCM Team or the Provider on Call. Your situation will be evaluated and you will be referred to an off post Urgent Care Center if deemed necessary or given appropriate guidance for your situation. Tricare Prime patients require a referral from their PCM to be seen at a civilian Urgent Care Center.

Maps to area hospitals and Urgent Care Clinics are available on the Fort Drum website under "Access to Health Care".

US Family Health Plan at Martin's Point (USFHP) is a TRICARE Prime benefit available to Fort Drum Families. USFHP Martin's Point has a contract with the Department of Defense to provide medical benefits for active duty Family members, retirees and their Family members. If you choose to enroll in USFHP Martin's Point instead of TRICARE Prime, you will receive all your health care from civilian providers off post and use off post pharmacies for your medications. You will not have access to any medical treatment on post. Only you can make the determination as to what is the best medical benefit for you. Visit the US Family Health Plan at Martin's Point [website](#) for more information.

Dental Care

On post, routine dental care services are available to active duty military only. Only emergency dental care is offered to other eligible individuals. When services are unavailable, those eligible for dental care are referred to TRICARE.

Family members must obtain routine dental care from civilian dental providers. See below for information on the TRICARE Dental Program (TDP). There are three dental clinics for active duty soldiers only.

Marshall Dental Clinic, Bldg. 10205 N. Riva Ridge Loop
Stone Dental Clinic, Bldg. 10590 Enduring Freedom Drive
Clark Hall Dental Clinic, Bldg. 10720 Mt. Belvedere Blvd
TRICARE Dental Program (TDP)

Dental Care for Family Members is provided by local dental providers under the TRICARE Dental Program (TDP). The TDP is a comprehensive and affordable dental plan available to Family members of all active duty Uniformed Service personnel and to Selected Reserve and IRR members and/or their families. The TDP has monthly premiums, cost shares, benefit maximums, and coverage limitations similar to typical group dental insurance plans.

For additional information about the TDP, including eligibility criteria and how to enroll call 1-855-MET-TDP1 (1-855-638-8371), or visit the [MetLife website](#).

Child and Youth Programs

The Department of Defense takes great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided may vary by location, the standards and quality of services are consistent and meet established regulations.

Child development centers

Child development centers, or CDCs, generally offer child care for children ages 6 weeks to 5 years. Care is available Monday, accredited by a national accrediting body, such as the [National Association for the Education of Young Children](#).

Family Child Care

Children ages 6 weeks to 12 years may receive care in the private home of a certified family child care provider living in government-owned or leased housing. Family child care is typically available weekdays and with additional care provided during evenings, weekends and flexible hourly care for shift work. Regulations limit the number of children who receive care at any one time to no more than six children under age 8 and no more than two children under age 2. Family child care providers must be certified to operate by the installation. Individual providers may voluntarily seek national accreditation from the National Association of Family Child Care and are provided local support, training and materials to accomplish this goal.

School-Age Care Programs

School-age care programs provide care to children in kindergarten through sixth grade. Care is offered before and

after school, during non-school days and summer vacations. School-age care programs may be located in Department of Defense youth centers, child development centers or in other suitable facilities. All programs are certified by the Department of Defense and accredited by a national accrediting body, such as the Council on Accreditation.

Requesting Child Care

Military families may request child care by visiting MilitaryChildCare.com. This Department of Defense website serves all military families seeking child care (including Child Development Centers, Family Child Care and school age care programs) and provides access to military-operated child care options world-wide. Families may search for and request care, manage their requests, and update their profile online, simplifying the process for finding child care.

Youth Programs

Youth over twelve years of age may participate in the Youth Program that operates every Friday Night at the Youth Center from 1900 - 2200. A nominal fee does apply and a current registration packet is required. MCAS Yuma SAC and Youth program does maintain an affiliation with the Boys and Girls Clubs of America.

Child Care

Child Care

Fort Drum Child, Youth & School Services (CYSS) Child Development Centers are accredited by the National Association for the Education of Young Children. School Age Services (SAS) is accredited by the National After School Association. Child Development Services has earned DoD certification.

Fort Drum has many programs and activities offered through CYSS. These programs range from full and part day care, preschool, and hourly child care, to before and after school programs, sports, and activities for middle school and high school students. Active duty military, DoD Civilians, contract employees, National Guard and Reserve members are eligible to utilize CYSS programs.

Registration

Children must be registered with CYSS Parent Central Services before participating in any CYSS program. There is no fee to register with CYSS. Registration is by appointment only. To schedule an appointment, please call Parent Central Services at 315-772-8675 or DSN 312-772-8675.

Priority for care is given to WTU Soldiers and single Soldiers followed by dual military couples. Currently, there are waiting lists for Child Care. Wait times vary for different types of care so be sure to check with Parent Central Services for current wait times. Fort Drum continues to expand their child care options to meet the growing demand for care.

Registration Requirements:

Completed registration packet

Child's Current Shot Records

Current LES's, Pay Stubs, and income records for the Family

2 local emergency contacts - 1 required day of registration and 2nd due within 30 days

Completed CYSS health assessment form due within 30 days from registration (to include an up to date child's physical)

Additional forms may be required for children with special needs

CYSS Service Forms

Downloadable forms are available on the [Fort Drum Family and Morale, Welfare and Recreation \(FMWR\) website](#). Please print, complete and bring the forms to your registration appointment.

CYSS Fees

Child care fees fall into nine income categories. Which category you fall within is determined by your family income. CYSS registration is free. In addition, you may qualify for an enrollment fee reduction in full day/part day CDC, SAS, SKIES Unlimited, and CYSS Sports programs if you are a Wounded Warrior of the 3-85th BN. Please contact Parent Central Services for further information.

Army Family Covenant Care (AFC)

CYSS recognizes the challenges of our Soldiers and their Families. By offering quality programs for children, youth and students, CYSS supports the Army Family Covenant by reducing the conflict between mission readiness and parental responsibility. The Army Family Covenant is a commitment from the Army to enhance mission readiness by

providing additional support to Families especially during deployments. Army Families who have a Soldier who is deployed, a member of a Rear Detachment, a Wounded Warrior, a Fallen Warrior, or on TCS, TDY, PCS (unaccompanied tour) qualify for special child care options under the AFC.

To utilize the AFC benefits, you must register your Family members with CYSS Parent Central Services.

In addition to the documentation listed under registration above, you must bring official documentation verifying your category under the AFC. Official documentation for most categories will be in the form of Orders. For Rear Detachment Soldiers, you can provide Orders or a Memorandum from your Commander (signed and dated). Wounded Warrior Soldiers must also provide appointments/physical therapy documents related to injury for free hourly medical appointment care.

AFC child care is provided on a reservation basis. Reservations may be made up to one month in advance and are taken on a first come first served basis. Please call the respective center to make or cancel a reservation. Cancellations must be made before reservations begin. Reservations that are not canceled 30 minutes after the scheduled reservation time will result in parents being charged a no show fee – either half of the reserved time or 4 hours of reserved care, whichever is least. Payment must be made prior to next reservation.

AFC Care is provided at:

Memorial Child Development Center
Chapel Drive School Age Center

Child Development Centers (CDC)

Fort Drum currently operates four Child Development Centers and one Child Development Center Annex on post. Full and part day programs as well as hourly and AFC child care are offered at our child care facilities. The type of care needed determines which facility your child will go to. All facilities are nationally accredited and are staffed with qualified trained personnel who provide a wide range of developmentally appropriate activities for children. Reservations for hourly and AFC child care at other child care facilities are required.

Family Child Care (FCC)

Family Child Care homes offer care for children ages 4 weeks to 12 years. FCC homes offer the advantage of flexibility over center-based care, including the ability to offer extended care, and long-term care during deployments or field duty. FCC homes vary widely in services offered: Multi-age homes can accommodate up to six children of various ages. Some homes care for only infants and toddlers, while others cater to preschoolers' needs. FCC homes provide a homelike atmosphere, opportunities for siblings to be in care together and more flexible hours than the centers. FCC trains, certifies, and monitors Family members who provide childcare in government quarters and in homes in various communities surrounding Fort Drum.

The same regulations and safety guidelines enforced in CYSS Child Development Centers apply to FCC homes. All providers have regular safety, fire, and regulation compliance inspections. Once a month, an FCC staff member conducts a visit to each FCC home, ensuring a high-quality safe and developmentally appropriate atmosphere for the children. Fort Drum has an average of 18-25 FCC providers at any given time. For a list of FCC providers call 315-772-6716 or DSN 312-772-6716.

School Age Center (SAC)

School Age Centers offers a supervised comprehensive program with a variety of options for youth in grades 1- 5. There is one SAC center on Fort Drum. Among the program options available are Before and/or After School Care, Summer and Vacation Camps and Hourly Care. SAC integrates programs such as the Boys and Girls Club, the 4-H club and Character Counts into its daily activities. The goal for SAC is to provide safe, flexible and affordable before and after school child care options for parents with fun and enriching choices for youth. Holiday, school vacation, and school delay care is also available for those enrolled in the program. Be aware that not all school districts provide transportation to the on post site.

Chapel Drive School Age Center -- Before & After school and hourly care. Hours follow local school schedules. Grades 1-5.

Family Members with Special Needs

For those Families requiring child care for a child with special needs, CYSS will meet with you to ensure your child's needs can be met. Additional assistance, resources and support are available through the Exceptional Family Member Program. Contact the EFMP at 315-772-5476 or DSN 312-772-5476.

Respite Care

Respite care is available to those who have a Family member with a qualifying condition enrolled in the Exceptional Family Member Program. For information contact the EFMP 315-772-5476 or DSN 312-772-5476.

Family Advocacy Program (FAP)

Family Advocacy offers several workshops and classes to assist with the challenges of parenting in today's world. Workshops include Baby Basics, For Fathers Only, Terrific Toddlers, The Middle Years, Teen-Parent Dating Safety, and Parenting After Separation and Divorce. Stress and Anger Management classes are also offered. For more information call 315-772-4244 or DSN 312-772-4244.

Youth Services

Youth Services

The Youth Services (YS) staff warmly welcomes you to the Fort Drum Military Community. Youth Services purpose is to provide activities which promote moral, social, and personal development for Family member youth in 1st-12th grades. We are very proud of our YS program and hope that we offer activities you will enjoy. We pledge our best efforts in serving you and your Family.

Youth Services offers recreation, leisure, and developmental programming for middle and high school youth. Youth Development programming includes teen workshops, job enrichment, youth councils, volunteer opportunities, and computer enrichment. Youth Services partners with national organizations such as 4-H and Boys and Girls Clubs of America in order to allow us to offer time tested quality programs for teens.

Registration

All youth wishing to participate in YS programs are required to be registered with Child, Youth and School Services (CYSS) Parent Central Services (PCS). Registration is free. Parents may register their children at PCS located in Clark Hall, building P-10720. Registration is by appointment only Monday - Thursday, 8:00 a.m. - 5:00 p.m and Friday 8:00 a.m. - 4:00p.m. PCS may be reached at 315-772-8675 or DSN 312-772-8675.

Registration Requirements:

Completed registration packet

Child's Current Shot Records

Current LES, Pay Stubs, and income records for the Family

2 local emergency contacts - 1 required day of registration and 2nd due within 30 days

Completed CYS health assessment form due within 30 days from registration (to include an up to date child's physical)

Please visit the [FMWR website](#) for downloadable registration forms and for more information on registration procedures.

Youth Center

The youth center is located in building P-10788 on Chapel Drive, which is a block behind the AAFES PX and Commissary shopping center. Please see the contacts list for hours of operation by grade level. The youth center has 18,000 square feet of programmable space and it includes:

A full sized gymnasium with indoor and outdoor basketball courts

An outdoor skate park

Separate recreational areas for Middle and High School students

Lounges that are outfitted with plush and comfortable furniture

The latest video game consoles with up-to-date games

USDA Snack served daily

A homework center staffed with a teacher to assist

Technology and Fine Arts support for the home school program

A state-of-the-art computer lab staffed with a knowledgeable instructor who can assist you in all your computer/multimedia needs

A fine arts program instructed by experienced instructor and participation in the Boys and Girls Clubs of America National Fine Arts Program Exhibits.

Extended hours for summer to include a full day camp for Middle School students

Special events: dances, game nights, trips, talent shows, and lock-ins

Dedicated ball fields adjacent to the youth center

Rock Climbing Wall - Required permission slips available at the Youth Center

A Homework Center with a qualified lab instructor available to assist Mon-Fri

Youth Development Programs

Youth development programming focuses on mentoring, intervention, and educational support services for youth to

enhance their academic and peer support skills. Youth Services has a homework center and a computer lab that is operational daily and staffed with trained and qualified employees. Numerous opportunities for youth development and volunteering exist for youth. The Youth Development program also focuses on life skills, citizenship, and leadership opportunities to empower youth to support and influence their program, community, and relationships with others.

Youth Recreation and Sports

The Youth Sports and Fitness program offers baseball, T-ball, football, soccer, basketball, lacrosse, cheerleading, and golf. Youth of all ages participate in sport programs beginning with our Start Smart Program for Pre-School children and parents and continuing with our sport leagues up through our popular Teen Midnight Basketball program. Programs are available for children at all ages and skill level. Fees vary depending on the sport.

Seasonal Sports Schedule

Spring (April - June) - Baseball, Lacrosse, Soccer, Golf

Summer (July - August) - Soccer, Football

Fall (September - December) - Football, Cheerleading, Basketball

Winter (January - March) - Skiing, Tubing, Basketball

All children playing sports must have a valid sports physical. School physicals which include a statement that the child may participate in sports will be accepted. Sport physicals must be updated annually and be valid for the duration of the sport.

Sports Guide

CYSS publishes an annual Sports Guide containing detailed information about sports programming, requirements and fees. You may view the current Sports Guide on the [Youth Sports webpage](#) on the FMWR website.

Start Smart Programs

Start Smart Programs help develop coordination, sporting skills, and good sportsmanship. Children learn the basic motor skills necessary to play organized sports, while they work one-on-one and spend quality time with their parents. The program focuses on teaching children and their parents' basic sports mechanics without the threat of competition or the fear of getting hurt. Start Smart is open to youth ages 3 - 5 (except golf and football, which is open to ages 5 - 7). Program fees vary.

Skies Unlimited (Schools of Knowledge, Inspiration, Exploration and Skills)

The Skies Program encompasses instructional programs for children ages 5 - 18. Programs are ongoing and are designed for youth to expand their knowledge, be inspired, explore, and acquire skills. Monthly fees vary by program. Call 772-0629 for program information.

Volunteer Coaches

Youth Services is always looking for volunteer coaches. Sign up as a volunteer coach and receive your first child's sports registration free and get 50% off the 2nd and 3rd.

Teens are welcome and encouraged to volunteer to learn about coaching and officiating.

Youth Sponsorship and Youth Connecting with Youth

This program is designed to ease the fears of teens that are in the process of transitioning to or from Fort Drum. Sponsors are matched with incoming teens based on gender, age, and interests. The sponsors then serve as guide for incoming youth. They introduce the new arrival to others within their age/grade level and to the various activities. The Youth Center conducts various programs and activities quarterly for sponsors and new arrivals. Availability of a youth sponsor is dependent upon how many youth are signed up to be a youth sponsor.

Sponsor request forms can be found on the Fort Drum MWR Youth Center website. Please complete the form and mail it to Parent Central Services, Clark Hall, building P10720, Fort Drum NY 13602 or email drum.mwrcer@conus.army.mil.

E-mail your name, age, grade, hobbies, interests, sports and whatever information you would like to share to help us find the right youth sponsor for you to the e-mail address listed above. If you know what unit your Soldier sponsor is going to, include that too. You may also write a letter to:

Youth Services Attn: Sponsorship Program
P10788 Chapel Drive
Fort Drum, NY 13602-5000

Youth in the community that wish to sponsor an incoming youth must register with the Youth Sponsorship Program Coordinator, have parental permission and attend required training. Being a Youth Sponsor helps to build life skills and develops leadership.

Youth Employment

The ACS Employment Readiness Program (ERP) can assist youth with their job search. ERP offers workshops in Teen Resume Writing, Interviewing Skills and Dressing for Success. ERP maintains a listing of available jobs and can assist youth with preparing their applications. The Employment Readiness Program can be reached at 315-772-9611 or DSN 312-772-9611.

New York State requires that all youth under age 18 obtain working papers in order to be hired for employment. These papers can be obtained at your local schools' Guidance Office. There are very specific laws governing the employment of youth. Please visit the New York Department of Labor Website for information on [laws governing the employment of minors](#).

For employment, there are the usual fast food outlets: McDonalds, Arby's, Pizza Hut, Burger King, Dunkin' Donuts, Subway, Jreck Sub Shop, KFC, etc. Several Fort Drum teens have found employment with AAFES and the commissary. In the summer many state parks and community recreation programs look for seasonal workers, clothing retailers are always looking for good and honest workers. In addition, the [Jefferson-Lewis Workforce Development System](#) offers youth employment programs. Do not get discouraged if you don't get a job right away, keep trying.

The Youth Center offers Boys and Girls Clubs of America and 4-H Workforce Preparation Programs that are free for members in grades 6-12.

Youth Volunteer Program

Volunteering with the Youth Volunteer Program is a great way to build marketable job skills and obtain references for future employment applications. There are several agencies and programs located on and off Fort Drum that welcome youth volunteers. Contact the Army Volunteer Corp Coordinator at 315-772-2899 or DSN 312-772-2899 or Youth Services at 315-772-6719 or DSN 312-772-6719 for current youth volunteer opportunities.

Youth Religious Programs

Fort Drum offers several religious programs geared toward youth including: CCD, Sunday School, Awana, Teens of the Chapel, and Vacation Bible School. Call the Main Post Chapel at 315-772-5591 or DSN 312-772-5591 for additional information.

Boys and Girl Scouts

Youth from Fort Drum participate in both Boy Scouts and Girl Scouts. Fort Drum Boy Scout Troop 26 is served by the Hiawatha Seaway Council. The Hiawatha Seaway Council can be reached at 1-800-828-1555. Fort Drum Girl Scouts are served by the Thousand Islands Girl Scout Council. The Thousand Islands Girl Scout Council can be reached at 1-800-491-1890.

New Parent Support Program

General Program Description

The Army New Parent Support Program provides services that support soldier readiness and the well-being of the Army family. The New Parent Support Program - Home Visitation is a standardized Family Advocacy Program secondary prevention program for parents whose life circumstances place them at risk for engaging in child abuse and neglect. The program delivers intensive, strengths-based home visitation services developed specifically for expectant parents and parents of children from birth to 3 years of age to enhance the protective factors and reduce the risk of factors associated with child abuse and neglect. The program is voluntary.

Goals of the Army New Parent Support Program include the following:

- Contribute to mission readiness
- Support family member adaptation to military life
- Enhance the knowledge and skills family members need to form healthy relationships and provide safe, nurturing environments for children
- Foster a supportive military community for young military families

Staff qualifications

New Parent Support Program home visitor staff are registered nurses with extensive background checks.

Eligibility

Program services are available to military families with an expectant mother or with children 3 years of age or younger.

Enrollment

Interested families may contact the local Army Community Service office at 315- 772- 4070, 315-772-5914 or their health care provider for more information on the New Parent Support Program.

Installation Specific Information

Fort Drum offers the New Parent Support Program (NPSP) to help parents cope with the stresses of parenting young children by providing emotional support and parenting information. NPSP partners with local community resources to provide a comprehensive parenting education and support network. Referrals and resources are utilized to ensure that parents have access to all on and off post community support services. Once enrolled in the NPSP, home visits for parenting information and support are made, your concerns are addressed, assistance with problem solving is provided, support is offered during times of stress such as deployment, and much more. To enroll in the NPSP, call 315-772-4070.

The ACS Family Advocacy Program (FAP) offers parenting workshops to assist you with parenting your children birth through teen years. Parenting workshops include Baby Basics, Terrific Toddlers, Middle Years, Parenting after Separation and Divorce, Teen-Parent Dating Safety, ScreamFree Parenting and a workshop for dads called "For Father's Only". Weekly Playgroups are also available for parents with young children. For more information on available FAP training call 315-772-0890 or 315 772- 2279.

Family Center

Programs and services

As a gateway to the resources you need, the Military and Family Support Center provides information, support and services to help you balance the demands of military life. The Military and Family Support Center is one part of the overall Family Readiness System, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. It should be one of your first stops once you arrive at a new installation. The programs and services are a key resource for you and your family. They include:

Deployment support assists you and your family during all phases of the deployment cycle, providing workshops and services to help meet the challenges of deployment, as well as information and referral to deployment-related resources. Services include education briefings for deploying members and families, support services, morale calls and service-specific programs.

Relocation assistance provides an array services to meet your moving needs. Relocation services include, but are not limited to, relocation workshops that help you prepare for a move, information on installations and communities worldwide and, where offered, a loan closet for basic household items. Relocation assistance also includes assistance with in-transit emergencies. Military and Family Support Centers work with other installation agencies to keep relocation information current, timely and relevant to allow you to make informed decisions and ensure you experience a smooth and successful move.

Personal financial management provides information, education and one-on-one financial counseling to assist you and your family in maintaining your financial readiness. Services are designed to address money management issues throughout your active-duty lifecycle and into retirement. Financial readiness educational opportunities range from basic planning to long-term investing.

Employment assistance offers comprehensive information, tools and resources to support career exploration, training and licensing, and employment readiness. Military and Family Support Centers may offer career counseling, local labor market information, trend tracking, skills and interests identification, job bank referrals and resources for self-employment.

Family life education provides information and education to assist you and your family in developing resilience skills that can help as you navigate your mobile military lives.

Information and Referral can assist you in identifying and clarifying needs to determine appropriate forms of assistance and in locating services and programs available both on and off your installation.

The Transition Assistance Program prepares separating, retiring and demobilizing service members (and their families) with the information, skills and knowledge necessary for a successful transition from military to civilian life. The first step in your transition process is to complete the congressionally mandated pre-separation counseling session, which furnishes detailed information on the various benefits and services available.

Military and Family Support Centers may provide other services, such as counseling and family advocacy. Services vary by location.

Installation Specific Information

Army Community Service (ACS) is located in building 4330 Conway Road. All programs and services available through ACS can be accessed by calling 315-772-6557 or DSN 312-772-6557.

In addition to those services listed above, Fort Drum's ACS has a variety of additional resources available to you:

Family Advocacy Program (FAP) -- Provides support to Soldiers and Families, not only in managing personal and Family problems, but also in building Family strengths and preventing problems from occurring. FAP offers prevention/education services including information, classes and training on how to deal with normal life changes and Army challenges, and intervention/treatment services to restore family stability and to change abusive patterns.

New Parent Support Program (NPSP) -- Part of the FAP, NPSP offers expectant parents and parents of newborns and young children the opportunity to learn new skills as parents and to improve old ones. Home visitors are sensitive to the unique challenges facing military Families and will help you to learn to cope with stress, isolation, post-deployment reunions, and the everyday demands of parenthood.

Army Family Team Building (AFTB) -- A series of classes designed to help you adapt to Army life, manage change, accept challenges, and strengthen self-reliance. AFTB's three levels of classes will help you "Learn" about the Army, "Grow" personal skills and "Lead" others. Instructor training is available for you to take once you have completed the first 3 classes.

Army Family Action Plan (AFAP) -- An Army-wide initiative, AFAP's local forums bring Family members, Soldiers, Reserve and National Guard, and Retirees together to identify issues to improve overall quality of life for Soldiers and Families. Critical issues are presented to senior Army leadership for resolution.

Exceptional Family Member Program (EFMP) -- EFMP is available to Families with special needs. EFMP works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing, community support and personnel services to Families with special needs. Support groups and respite care for qualifying individuals are available.

Army Volunteer Corp Coordinator (AVCC) -- Volunteers are an integral part of our community. The AVCC will assist you in finding the perfect volunteer opportunity where you and the agency will benefit. Volunteering allows you to become involved in your community, meet others with similar interests, keep job skills current, add new skills, and the community benefits from your skills and experience.

ACS Outreach Services -- Program to enhance readiness and retention by helping Soldiers and Families develop a stronger sense of self-reliance and belonging in the military community. Outreach Services is the baseline for service delivery to our customers with the goal of coordinating services and increasing awareness of ACS programs for our entire military community on and off post.

Army Emergency Relief (AER) -- AER provides assistance to Soldiers, Retirees, National Guard, Army Reserve, surviving spouses and their Families who are experiencing verifiable financial emergencies. Scholarships are also available for children and spouses of Soldiers who are pursuing higher educational goals.

Military and Family Life Consultants (MFLC) -- Offer informal support to provide short-term, solution focused personal consultation services to Service members and their Families. MFLC's are licensed or certified (master's level or greater) mental health professionals specially trained to assist with issues affecting military children and Families and how to find help locally. MFLC services are private and confidential except in duty to warn cases where there is a danger to self or others.

Employment - Overview

Employment Opportunities

There are a number of job opportunities available in the North Country. The unemployment rate in Jefferson County is currently 8.8% and the New York State minimum wage is \$ 8.75 per hour, and will increase to \$9.00 in December of 2015. Any increase in the federal wage above the state rate will result in an increase in the state's minimum wage. Visit the [New York State Department of Labor website](#) for additional employment information.

Good Prospects: Medical Field - Nurses, Emergency Medical Technicians, Licensed Practical Nurses, Nurses-Aides (All require NY State Certification), Medical Record Transcribers, Seasonal Work - Auto Sales.

Fair Prospects: Banking - Tellers, Restaurants - Cooks, Waitresses, Social Workers, Clerical, Retail, Drivers.

Poor Prospects: Management/Supervisory, Accounting/Bookkeeping, Drivers, Factory Workers/Laborers, Teaching (NY State Certification required for permanent or permanent substitutes).

Wages

Average wages depend on your occupation and industry, education level and experience. Please see the NYS

Department of Labor website for further information regarding average wage information by occupation and industry.

Employment Readiness Program

The Employment Readiness Program (ERP) is available to assist Family Members with obtaining employment in the area. ERP offers workshops, one-on-one attention, and job search sites to assist you in with resume writing, career counseling, and your employment search. Available workshops include Employment Orientation, Resume Writing, Interviewing Skills, and the Federal Employment System. ERP maintains a current listing of employment opportunities in the area. For assistance call the Employment Readiness Program at 315-772-9611 or DSN 312-772-9611.

For information on Appropriated Funds (AF) and Non-Appropriated Funds (NAF) employment on Fort Drum visit [USA JOBS](#) or call 315-772-5393 or DSN 312-772-5393.

State & County Employment Assistance

The Jefferson-Lewis Workforce Development System operates two One-Stop Centers for education and employment assistance. The WorkPlace One-Stop Career Center in Jefferson County (located at 1000 Coffeen Street in Watertown) and the One-Stop Center for Employment & Training in Lewis County offer seminars, resume writing assistance, career counseling, and information on employment, education, and training resources.

The New York State Department of Labor is a great resource for employment information as well as information about unemployment compensation.

Employment Documentation

It is extremely important that you are prepared for your job hunt. For job hunting purposes, be sure to hand carry all employment records and documents, resumes, SF 171, SF 50, transcripts, certificates, and licenses.

Unemployment Benefits

The New York State Department of Labor determines whether an unemployed worker qualifies for unemployment. If you currently have a claim filed in another state and have moved to New York State, the other state may require you to register with New York State. For additional unemployment information visit the New York State Department of Labor website.

Transition Assistance

The Army Career and Alumni Program (ACAP) offers assistance to Soldiers and Spouses who are separating from the military. Available assistance includes pre-separation counseling, which familiarizes Soldiers and Spouses with services and benefits available to assist in their transition to civilian life. ACAP hosts daily pre-separation briefings and weekly Transition Assistance Program (TAP) Employment Workshops, along with a variety of employment seminars for those registered with ACAP. Career Days and semiannual job fairs are open to everyone. Civilian and federal employment information is available. For information about ACAP services, call 315-772-3434/3286, DSN 772-3434/3286, or visit [the ACAP website](#).

Tuition Assistance

There are several educational opportunities in the North Country. Several colleges offer classes on Fort Drum and in Watertown. The Jefferson-Lewis Board of Cooperative Educational Services (BOCES) offers courses for personal enrichment, literacy improvement, skills training, re-training opportunities, and continuing education.

Counselors at the Education Center provide education counseling in support of educational programs, financial assistance through Army Tuition Assistance and other federal programs, and veteran's benefits. There are a variety of loans and grant programs to help Soldiers and their Family members fund their education. Military Family members stationed in New York are eligible for in-state tuition and may qualify for the New York State Tuition Assistance Program (TAP). Army Emergency Relief also provides education scholarships to spouses and children Service members. Visit the [AER website](#) for information about AER scholarships.

Additional information about education opportunities and tuition assistance options can be obtained on the [Education Center webpage](#) or by calling the Education Center at 315-772-6878 or DSN 312-772-6878.

MyCAA

For information on MyCAA and Military Spouse Education and Career Opportunities, visit [Military OneSource](#).

Relocation Assistance

Programs and Services

If a permanent change of station, or PCS, is in your future, you may have questions about moving. As part of the Military and Family Support Center, the Relocation Assistance Program provides services and resources to help make this transition as smooth as possible. Here's what they offer:

Individual PCS planning — Most relocation programs offer one-on-one consultation. In particular, those making their first military move, those making their first overseas move or those with challenging or complex situations should contact the relocation assistance office.

MilitaryINSTALLATIONS and Plan My Move — For managing and planning your move, you may want to take advantage of these DoD-sponsored online relocation tools. You can estimate expenses, locate forms for housing and property shipments, and create a moving calendar.

Loan closet — Where available, loan closets offer basic household goods while your personal property is in transit. Typical items include pots and pans, dishes, silverware, irons, ironing boards and infant or toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your express shipment.

Workshops and briefings — Workshops vary from installation to installation, but you may find classes on purchasing real estate and renting, budgeting and finance, moving with children or general moving preparation.

Pre-departure briefings — These briefings may be called Smooth Move or PCS Briefing, and they provide essential information to prevent you from making uninformed and costly decisions before your move.

Settling-in services — Welcome wagon services, local area tours (with child care sometimes provided), or basic household items to use until your goods arrive may be a part of your installation's settling-in services. Overseas arrival services may include introductory language classes and cultural awareness training.

Foreign-born spouse support — Whether your question concerns immigration and naturalization, learning the English language or how to use local transportation, the relocation program provides assistance, classes and referrals.

Emergency assistance — From time to time, emergencies occur while moving. The Relocation Assistance Program office has the resources to provide emergency financial assistance and referrals.

Installation Specific Information

Welcome to Fort Drum! All arriving personnel receive a Fort Drum Welcome Packet upon signing in at the Reception Activity Welcome Center. If you are not signing in right away be sure to stop by the Relocation Readiness Program office to receive a Welcome Packet and obtain information you may initially need. The Welcome Packet will help to familiarize you to local surroundings. In addition to the Relocation Readiness Program, the areas Chambers of Commerce are great resources for information on the surrounding communities. The Official Page of Jefferson County contains a listing of area Chambers of Commerce as well as additional information about the North Country that will be useful as you plan your relocation and after you settle in. Visit 1000islands.com -- a great site to learn all about the fun activities that the North Country has to offer.

Fort Drum and the North Country is a great place to live, work, and raise your children. If you have any questions about the installation or the surrounding area please feel free to call us. We will be very happy to help you and your family while you settle in to life in the North Country. We are available Monday - Friday from 7:30 a.m. - 4:30 p.m. at Army Community Service, building P-4330 Conway Road or 315-772-6902/3241/6566/6553 or DSN 312-772-6902/3241/6566/6553.

Orders are the most important document for a move. Until you have them, you do not know what you will be entitled to or authorized to do. Although you can ask questions and request information any time, no official action can begin until you have PCS orders in hand. Be sure to read your orders as soon as you receive them to ensure they are correct! If your orders are not correct ensure that any needed changes are made prior to your PCS to Fort Drum.

Services Provided by the Fort Drum Relocation Readiness Program

Inbound Services

Newcomers In-processing Briefing - Held daily at Clark Hall, building P-10720. This briefing is mandatory for all in-processing Soldiers. The briefing provides an overview of all ACS programs as well as other important information for newcomers.

Drum Family Newcomers Orientation - Held the first Monday of the month from 9:30 a.m. - 12:00 p.m. at ACS, building P-4330 Conway Road. The orientation is tailored especially for spouses new to Fort Drum. Information pertaining to the following areas is provided: ACS programs, recreation, employment, volunteering, childcare, schools, emergency assistance, medical and dental services, Family support activities, general information to acclimate you to Fort Drum, and much more. No reservation is needed. Call 315-772-6902 for information.

Fort Drum/Watertown Welcome Tour - Held every Tuesday (unless there is a federal holiday in the week). Departs from ACS at 9:30 a.m. and returns at approximately 2:00 p.m. This free narrated windshield tour takes you around to key places on Fort Drum and Watertown. Learn about the rich history of the area and tips and tricks for living in the North Country. We will stop for lunch at a local eatery. Lunch is at your own cost. Children are welcome. Reservations are required and seating is limited to 9. Call 315-772-6557 or DSN 312-772-6557 to reserve your seat.

Relocation Counseling - Offered to those needing specific help with issues pertaining to relocation. We make sure you are aware of and know how to use all the resources available to help make your transition a smooth one. Call 315-772-6902/6566/3241/6553 or DSN 312-772-6902/6566/3241/6553 to schedule an appointment.

Lending Closet - Personnel may borrow basic household items when arriving to and departing from Fort Drum. Items are available for a lending period of 30 days. Extensions are granted on a case-by-case basis by calling or visiting ACS prior to the due date. The following items are available from the Loan Closet: folding tables and chairs, sleeping mats, pots and pans, dishes, glasses, silverware, chef and utility knives, can openers, cooking utensils, mixing bowls, colanders, casserole dishes, port-a-cribs, high chairs, booster seats, and car seats. Call 315-772-6557 or DSN 312-772-6557 for additional information.

Welcome Packets - Provided to every in-processing Soldier upon signing in to Fort Drum at the Reception Activity Welcome Center. The packet contains information pertinent to new arrivals.

Outbound Services

Relocation Counseling - Provided to personnel relocating to other military installations. Counseling will include assessment of individual or Family needs and particular relocation circumstances. Installation specific information packets, "Plan My Move" planning calendars and moving checklists, and general relocation information are provided. Call 315-772-6902/6566/3241/6553 or DSN 312-772-6902/6566/3241/6553 to schedule an appointment.

Pre-departure Briefing - Held twice weekly on Tuesday's and Thursday's 3:30 p.m. - 4:00 p.m. in Clark Hall, building P-10720. We make sure you are aware of and know how to use all the resources and services available to help make your transition a smooth one.

Mandatory Overseas Orientation - Reassignments Branch schedules Soldiers to attend this mandatory briefing. Spouses are strongly encouraged to attend. Offered once a month to Soldiers and Families PCSing overseas. Information provided at the Orientation includes: PCS process and procedures, finance entitlements, household goods shipment, port call, family travel information, no-fee passport information, legal and claims information, moving your pet, EFMP screening, HIV screening, and clearing housing/barracks and the installation.

Additional Services

Sponsorship Training - Classes designed to train Soldiers on how to be effective sponsors are held weekly or as requested by units and individuals. Sponsorship Packets are provided as well as information about available resources. Call 315-772-6566/6553 or DSN 312-772-6566/6553 to schedule a class.

Waiting Families - A "Hearts Apart Support Group" meets monthly to provide support to Families who live on post or in the surrounding community and are separated from the military sponsor due to mission requirements such as extended TDY, unaccompanied Tour, or deployment. Efforts are made to identify and contact (with Sponsor permission) Family members staying behind in order to provide information about available services and opportunities on Fort Drum and in the surrounding communities. Call 315-772-6566/6902/3241 or DSN 312-772-6566/6902/3241 for information and assistance.

Foreign-born Spouse Support - An "International Spouses Support Group" meets monthly to provide support to Spouse's who were born and raised in other countries. This group offers a chance for foreign-born spouses to learn about living in the United States, develop friendships, network, share resources and their culture with others from their country and around the world, and to practice their English skills if needed. Call 315-772-6566/6902/3241 for more information. Literacy of Northern New York offers English as a Second Languages (ESL) classes every Tuesday and Thursday at ACS, building P-4330 Conway Road. Classes are offered in three levels and are taught by Fort Drum spouses and local teachers. The classes are free and materials will be provided. Call 315-772-6566 for more information.

Citizenship and Immigration Assistance - Limited immigration assistance is available for lawful permanent residence and U.S. citizenship cases relating to Spouses and children of Active Duty, Reserve, National Guard, retired Soldiers, and DoD Civilians.. Call 315-772-6566 or DSN 312-772-6566.

Note: Soldiers needing immigration assistance for themselves should contact their Brigade S-1. Soldiers assigned to Garrison or Tenant units should contact Personnel Services Branch located in Clark Hall, building P-10720 or call 315-772-1351 or DSN 312-772-1351.

Loan Closet

Items Available

Army Community Service (ACS) has a well equipped Lending Closet containing basic household items. Service members and Families may borrow the items needed while in transition. Items are available for a 30 day lending

period at no cost and include: pots, pans, dishes, silverware, coffee makers, toasters, sleeping mats, folding tables/chairs, high chairs, port-a-cribs, strollers and car seats. Furniture, linens, pillows, microwaves, vacuum cleaners, fans/air conditioners and carpet cleaners are not available.

How to Borrow

Items may be borrowed for 30 days. Extension of the lending period may be granted for special circumstances. You must call or come into ACS to request and extension. Items are available on a first come, first served basis and some items may not be available during times of high PCS volume. Visit ACS, building P-4330 Conway Road. Bring your I.D. card and orders. For more information, call the ACS at 315-772-6566.

All items must be returned in clean, working condition by the due date. If items are not returned, two attempts will be made to contact you. If those attempts are unsuccessful, the chain of command will be contacted for assistance. All items must be returned in order for the Service member to clear Fort Drum when the time comes.

Thrift Shops

The Fort Drum Thrift Shop has vintage and gently used items available for purchase. Available items vary throughout the year and range from infant items to clothing to household items and more. The Thrift Shop is located in building P-55, corner of First Street and Quartermaster Road. Hours of operation are 9:30 a.m. to 2:00 p.m. Tuesdays, Wednesdays and Thursdays and from 9:30 a.m. to 2:00 p.m. on the first Saturday of the month. For more information, call 315-772-7189.

The ACS Relocation Readiness Program maintains a listing of thrift stores in the local area. Thrift stores are a great source for gently used clothing and household items. Please check your Welcome Packet or stop by P-4330 Conway Rd. for our thrift store listing.

Salvation Army

The Salvation Army Family Store offers a variety of gently used items for sale. Available items vary. They are located on Arsenal Street in Watertown across from the Salmon Run Mall and can be reached at 315-785-5582.

Family Advocacy

General Program Description

The Family Advocacy Program is the congressionally designated program responsible for the prevention of and response to child abuse and neglect and domestic abuse /intimate partner violence in military families. The Family Advocacy Program works in cooperation with military and civilian medical providers, law enforcement, legal personnel, chaplains, and child and youth programs to provide a coordinated community response. The goal of the Family Advocacy Program is to promote the prevention, early identification, reporting and treatment of child and spouse abuse.

Program services vary by installation and generally include the following:

- Public awareness campaigns, education and support for couples and parents
- Parenting support at every age and stage, including New Parent Support Program home visits for expectant parents, new parents and families with young children
- Safety planning, advocacy and support for domestic abuse victims
- Clinical treatment for offenders and all affected family members as appropriate provided by MEDCOM

Prevention, Education and Outreach

Family Advocacy Program prevention, education and outreach services vary by installation and may be offered in coordination with military or civilian partners. Contact your installation Military and Family Support Center or Family Advocacy Program for local listings. Sample services include the following:

- Education and skill-building training on topics including stress or anger management
- Seminars on healthy relationships, couples communication or conflict resolution
- Parenting support, including the New Parent Support Program, playgroups, educational workshops and opportunities for parents and families at every age and stage
- Counseling or referrals to services tailored to meet specific family needs and schedules provided by MEDCOM

Child Abuse and Neglect and Domestic Abuse Information and Reporting

Child abuse and neglect: If you have concerns about a child's welfare or safety, whether at home or in the care of a Department of Defense child or youth program, find your local Family Advocacy Program under the Installation Contacts tab or contact any of the following:

[Military OneSource](#) (800-342-9647)

Local child protective services, your state's reporting hotline or Childhelp National Child Abuse Hotline at 800-4-A-CHILD (422-4453)

For concerns about child abuse or neglect in a DoD child or youth program or school, your installation Family Advocacy Program or the DoD Child Abuse and Safety Violation Hotline at 800-790-1197 in the United States or 571-372-5348 overseas (not a crisis line)

Call 911 or law enforcement if you witness abuse or neglect or a child is in imminent danger.

Domestic abuse: If you or someone you care about needs help, confidential support is available. Please contact the following for information, support and assistance:

Your installation Family Advocacy Program (315-753-6287)

[Military OneSource](#) (800-342-9647)

[National Domestic Violence Hotline](#) (800-799-7233)

[Americans Overseas Domestic Violence Crisis Center](#) (international toll-free at 866-USWOMEN)

Call 911 or law enforcement if you witness domestic abuse or someone is in immediate danger.

Domestic Abuse Reporting Options

Restricted report: In most instances, domestic abuse victims may request a **restricted report**, which allows for confidential medical care, counseling, victim advocacy and support services, such as safety planning and legal assistance, without command notification or a law enforcement investigation. A victim must contact a medical care provider or Family Advocacy Program professional to request the restricted reporting option.

Unrestricted report: If a domestic abuse victim requests an **unrestricted report**, the sponsor's commander is promptly notified, law enforcement is involved and administrative action against the offender may be taken. The victim remains eligible for all victim advocacy services, including safety planning, legal assistance and specialized support. Contact military law enforcement or the Family Advocacy Program to make an unrestricted report. In an emergency, call 911.

Eligibility Requirements

Family Advocacy Program services are available to service members and family members eligible for care in a military treatment facility. Intimate partners and others may qualify for limited support and referrals as appropriate. Contact your installation Family Advocacy Program for details.

Financial Assistance

Financial Readiness Program

The Army Community Service Financial Readiness Program offers Financial Planning and Consumer Affairs Services to help Service members and their Families develop and maintain a realistic Family budget, reduce debts, improve their credit, plan for the future through savings and investment, and resolve consumer complaints. The Financial Readiness Program offers regularly scheduled classes on budgeting, checkbook/debit account management, financial management, and investing. Individual counseling is available for Service members and Families requiring or wishing to receive personal assistance. Classes are also offered for units and Family Readiness Groups (FRG) in all areas of financial planning.

Financial Considerations of a PCS

Financial Readiness is an integral part of Soldier and Family wellbeing. It is especially critical during relocation. Start saving for your move **now!** Every move will have costs you must pay for upfront or out of your own pocket. It is suggested that you save a minimum amount equal to one month basic pay and one month BAH to assist you with moving expenses. Additional money should be saved to pay for security deposits and first month's rent or down payment on your new home. Plan to pay for any leave/vacation you take prior to arriving at Fort Drum. The military does not finance your leave/vacation. Keep all receipts related to your move. You will need them when filing your finance reimbursement claim and for tax purposes. Plan for emergencies. Experts recommend having an emergency savings equal to 3 - 6 months of your income.

Below is a list of some of the expenses you may be faced with when you PCS to Fort Drum. Think about them and begin to plan ahead.

Travel costs: tickets, gas, food and lodging, tolls, car tune-up, new tires before the trip, emergency repairs along the way.

Deposits: damage and rent deposits on apartments, utilities, telephone and TV cable.

Closing costs if buying or selling a house.

Temporary lodging at the old post and at the new post.

Food: restocking the refrigerator and food pantry.

Household incidentals: light bulbs, toilet paper, soaps, cleaning supplies and equipment, curtains.

Winter clothing: hats, scarves, gloves/mittens, snow boots, heavy coats/jacket

Other Financial Impacts

There may be other financial impacts of a PCS move. Here are some questions and thoughts to consider:

Do we depend on the money my spouse gets from his or her job?

How long will it be before he or she can get a new job?

Will their new job pay as well?

Will we have to live on less money for a couple of months or more?

Will the cost of living be higher? This includes not only higher housing and food costs, but also things like having to drive farther to work, child care costs, etc.

Are there entitlements we receive now that we may no longer receive? This includes COLA and OHA.

What is the BAH amount for this installation? BAH is paid based on the Soldier's duty station not the family's location and the amount of BAH will vary by installation.

Cost of Living

Northern New York is considered to have a cost of living slightly higher than the national average though high utility costs in the winter increase the cost of living during the winter season. Below are the average costs of housing and utilities. Your actual living expenses may be higher or lower, and will depend on several variables including, but not limited to, location, availability and the choices you make.

Cost of Living Allowance (COLA) -- There is no COLA entitlement for this area.

Average Cost for Home Buying -- The median home price for the area is \$155,000.

Average Cost for Rentals

1 - 4 bedroom unfurnished apartment - \$650 - \$1,800

2 - 4 bedroom unfurnished house - \$850 - \$2,200

Average Utility Costs -- Your utility costs will vary depending on where you live, your energy usage habits, whether you use well water or city water, how your home is insulated and heated (gas, electric, fuel oil, LP gas, wood), and several other variables. Home heating utility costs can easily average \$200 - \$400 or more per month in the winter. Many electric/gas utility companies offer a Budget Plan to help customers avoid high seasonal payments by spreading the cost for electric/gas utility service over the entire year. Be sure to ask about payment options when setting up utility services. Be prepared to pay deposits on utilities when establishing service.

Car Insurance

A motor vehicle registered in NYS must have liability insurance. Insurance coverage must be a minimum of \$25,000/50,000 for injury, \$50,000/100,000 for death, and \$10,000 for property damage caused by any one accident. New York State is a no-fault state. The liability coverage **must** remain in effect while the registration is valid, even if the vehicle is not used (except motorcycles). You will also be required to purchase uninsured/underinsured motorist coverage. You do not need to change insurance companies unless your current carrier does not cover New York. However, this is an excellent time to shop around for better coverage or rates.

Financial Entitlements

Visit your installation finance office to find about your moving entitlements. Listed below are just a few things to consider and is not all inclusive.

Temporary Lodging Expense (TLE) -- TLE is intended to partially pay for lodging/meal expenses when a service member/dependent(s) occupy temporary quarters in CONUS due to a PCS. TLE reimbursement is limited to a maximum of 10 days. TLE is reimbursed, so it is very important for you to bring enough money to cover your lodging/meal expenses. The cost of temporary lodging on-post is \$84 per night for the first guest regardless of rank. The average cost of off-post temporary lodging ranges from \$60 to \$150 per night depending on where you choose to stay. See the Housing - Temporary narrative for additional temporary lodging information.

Military Advanced Pay -- Be very careful when considering taking an Advance Pay. This is a loan and you will pay the money back over the next 12 months. Advance Pay repayment will be automatically withdrawn from your monthly pay, therefore reducing your monthly income, in some cases, drastically. Do NOT use Advance Pay to buy nonessential items, pay credit cards or finance your leave/vacation!

Emergency Assistance

If an emergency arises while in transit and you will not be able to report to Fort Drum on your scheduled report date,

contact the Reception Activity Welcome Center at 315-772-7529 or 1-800-661-7158. If you fail to report on your scheduled report date and you have not contacted the Reception Activity Welcome Center, you will be considered Absent without Leave (AWOL). *Medical emergency* -- If you experience a medical emergency call 911 or go to the nearest emergency room. The nearest emergency room to Fort Drum is located in Watertown at Samaritan Medical Center, 830 Washington Avenue.

Financial emergency -- Should you experience a financial emergency contact Army Emergency Relief at 315-772-6560 or DSN 312-772-6560, or The American Red Cross at 1-877-272-7337.

Automobile emergency -- Check with your insurance company to find out what coverage you may have if you experience an automobile emergency including breakdowns. If you are a member of the American Automobile Association (AAA), you may contact them for assistance.

Emergency Assistance

Planning for Emergencies

Should you experience an emergency while in transit to Fort Drum, the following agencies may be able to assist you with your emergency need. Access to local telephone numbers for the area you are in is available by calling the telephone operator. If you are experiencing a medical emergency, call 911 or visit the closest hospital emergency room. 24-hour referral assistance is available from Military OneSource at 1-800-342-9647.

To assist you while in transit, make sure you hand carry all of your important documents with you. Do not ship these with your household goods. Make sure you have important phone numbers with you, such as an information number for your new duty station and your sponsor's phone number.

Arrival Delay

If you're in transit and an emergency arises call the Reception Activity Welcome Center at 1-800-661-7158 or 315-772-7529/0423 and let them know the nature of your emergency. Remember, if you cannot arrive on your reporting date and you do not call you may be considered to be Absent Without Leave (AWOL).

Emergency Assistance and Referrals

Army Emergency Relief (AER)

Army Emergency Relief (AER) is a non-profit organization that provides financial assistance in the form of no interest loans and/or grants to military Families whose resources are not sufficient to meet emergency needs.

Applications for emergency assistance are available at the AER office located at the ACS Annex, building 435A MWR Drive or at the main ACS building, P-4330 Conway Road. You can also apply online at www.aerhq.org. Direct access to AER assistance is available in most situations and assistance may not require command involvement, for further details contact our office at 315-772-6560, duty days from 07:30-16:30.

Who qualifies for Army Emergency Relief assistance?

Active duty Soldiers, single or married, and their dependent Family members.

ARNG and USAR Soldiers on active duty for more than 30 days and their dependent Family members.

Soldiers retired from active duty for longevity or physical disability, and their dependent Family members.

Retired ARNG and USAR Soldiers who are now 60 and receiving full military retirement benefits, and their dependent Family members.

Surviving spouses and orphans of Soldiers who died while on active duty or after they retired.

What Can AER Do?

Help with emergency financial needs for:

Non-Receipt of Pay/Lost or Stolen Funds

Medical and Hospital Expenses

Funeral expenses

Emergency Travel Expenses

Rent/Utilities/Food

Clothing

Privately Owned Vehicle

Fire or Disasters

Dental Care

Travel Funds for Relocation

Minor Home Repairs (home owners)
 Purchase and Repairs of Basic Essential Appliances
 Child Car Seats
 Cranial Helmets
 Purchase of Basic Essential Furniture

Travel Expenses Related to "Welcome Home"

Soldier Hospitalized and listed as Very Seriously ill/Seriously ill (ITO)

Travel Expenses when directed by a Medical Treatment Facility to another Medical Facility

Assistance provided to Dependents involved in Domestic Violence Cases

Privation

Provide undergraduate-level education scholarships, based primarily on financial need, to dependent children (age limit 23), spouses, and surviving spouses of Soldiers apply from January-1 April each year at www.aerhq.org.

What AER Cannot Do?

Help pay for nonessentials

Finance ordinary leave or vacation

Pay fines or legal expenses

Help liquidate or consolidate debt

Assist with house purchase

Help purchase or lease a vehicle

Cover bad checks or pay credit card bills

Have questions/concerns contact our office during duty hours, 07:30-16:30 Monday-Friday or for after duty emergencies that need attention immediately contact the American Red Cross 1-877-272-7337

American Red Cross

The American Red Cross (ARC) is always available to assist in emergency situations. Call toll-free: 1-877-272-7337, 24 hours a day, 365 days a year, or contact the nearest ARC chapter listed in the local phone directory.

One of the fundamental missions of the American Red Cross is to keep the American people in touch with their loved ones in the Armed Forces during times of Family crisis. The Red Cross assists military Families daily with urgent messages such as a serious illness, death of a loved one or the joyous birth of a child. All messages are verified by the Red Cross.

It is important that Family members have the following information regarding the service member when initiating a message: Full Name, Rank, Social Security Number, Unit, Complete Mailing Address, and Rear Detachment Phone (if available).

The Fort Drum ARC office is located in Clark Hall, building P-10720 Mount Belvedere Boulevard. They can be reached at 315-772-6561 or DSN 312-772-6561. Their hours of operation are Monday - Friday 7:30 a.m. - 4:00 p.m. For after hours emergencies contact the Toll-free number listed above.

If financial assistance is needed for emergency travel on nights, holidays and week-ends, service members should contact the American Red Cross Armed Forces Emergency Service Center at 1-877-272-7337.

Information & Referral

Army Community Service Information and Referral is available to answer your questions and refer you to the proper agency to meet your needs. For assistance call 315-772-6557 or DSN 312-772-6557. Hours of operation are Monday - Friday 7:30 a.m. - 5:00 p.m.

Salvation Army

The Salvation Army operates a Family Store and Soup kitchen in Watertown. In addition, they operate an after-hours emergency food pantry. The Salvation Army can be reached at 315-785-5582.

American Automobile Association (AAA)

The American Automobile Association (AAA) is a membership based resource for travelers. AAA offers its members 24-hour access to [emergency road service](#) across the US and Canada - and you're covered in any car. AAA members can request roadside assistance by calling 1-800-AAA-HELP.

Food Pantries

There are several food pantries in the local area that can assist with emergency food needs. Army Community Service (ACS) and AER maintains a list of food pantries in the local area that can assist in an emergency.

Medical Emergencies

Should you experience a medical emergency in transit, call 911 or visit the nearest hospital emergency room.

Advanced Pay

If you choose to take and Advance Pay of your Basic Pay, be advised that repayments will be automatically withdrawn from the service member's pay monthly until the advance is paid back. This will reduce the service member's monthly pay, in some cases drastically.

Victim Advocate

For emergencies please contact the Military Police at 315-772-5156. The Victim Advocate Coordinator/Sexual Assault Response Coordinator can be reached by calling 315-772-5914.

Legal Assistance

Legal Services

The Legal Assistance Office (LAO) provides free advice and counseling to Soldiers and Family members regarding their personal legal problems. The mission of the Legal Assistance program is to assist those eligible for assistance with their personal legal affairs in a timely and professional manner by (1) meeting their needs for information on personal legal matters, and (2) resolving their personal legal problems whenever possible. The LAO enhances combat readiness by providing a number of client and preventative law services, during both routine office appointments and pre-deployment processing.

Eligibility for Services

Active duty members of the Armed Forces and their Family members, reserve component members serving on active duty for more than 29 days and their Family members, and retired members of the armed services who currently receive military retirement or disability pay and their Family members are eligible for legal assistance.

Types of Services

The LAO provides advice in the following areas:

Family law (marriage, annulment, separation, divorce, paternity, family support, child custody, adoption)

Wills, Advance Medical Directives and simple estate planning

Real property law (home purchase, leases)

Personal property law (contracts, warranties, consumer issues)

Economic matters (debt, bankruptcy, insurance)

Civilian administrative law (name change, license suspension)

Military administrative law (OER, NCOER appeals, financial liability investigations, memorandums of reprimand, separation actions)

Torts (Servicemembers Civil Relief Act)

Taxes (real and personal property tax, income tax)

Civilian Criminal Matters (excludes actions brought under the UCMJ)

Powers of attorney

Notarization

The LAO cannot represent clients in civilian courts, cannot appear as attorneys of record in court pleadings, cannot advise on private business activities, cannot advise on employment related matters, and cannot assist with lawsuits against the United States.

Household Goods Claims Services

Any questions about household goods claims services may be brought to the Fort Drum Claims Division located in Clark Hall building P-10720 Mount Belvedere Boulevard or by calling 315-772-6584.

The following information is available on the [Fort Drum Staff Judge Advocate website](#):

Full Replacement Value (FRV)

Under a new DoD program, effective 1 November 2007, Carriers are liable for Full Replacement Value (FRV) coverage. When you receive your household goods shipment you have 70 days from the date of delivery to let the carrier know you would like to file a claim. We can help you do this by faxing the pink/white slip (DD1840/ 1851) to the carrier for you and help guide you along the way. Most claims are now filed electronically through an online system called DPS in order to get full replacement value; however, some may fall into other categories. Please come in and

Let us help you determine the best possible option for your particular claim. We are located in Clark Hall, building 10720 Mt. Belvedere Boulevard in the Claims Office. If any claimant elects not to use the services of the Claims Division, it is highly recommended that the claimant send the DD Form 1840/R to the Carrier utilizing certified mail to ensure accurate record-keeping and accountability of their claim.

In addition to formal notice of the claim to the Carrier within 70 days, the claimant has nine (9) months (from the time of delivery) to file their claim directly with the Carrier. As there are many carriers with varying claims policies and procedures, it is imperative that the claimant contact the Carrier to learn the respective Carrier's claims process and obtain the Carrier's required paperwork and documentation. If filed directly within the nine month period, the Carrier will be obligated to settle on the basis of FRV for most lost or destroyed items, and obtain all repair estimates and replacement costs. However, the Carrier will not be required to make cash payments to claimants. In some instances, the Carrier may simply replace the item, send a representative to repair the item, or carry it to an appropriate repair shop for service.

Filing with a Carrier for FRV coverage provides many advantages, as the Carrier will often pay more money and will require less work from the Soldier to establish the cost of repairing or replacing goods. Even in circumstances where items are only damaged and can be repaired, it still may be more advantageous to file directly with the Carrier and have a claim settled under FRV terms. If a Soldier files directly with the Fort Drum Claims Division, the Army will not compensate more than the depreciated value of a damaged item. For example, if a claimant has a ten year-old television, with a depreciated value of \$100 that was damaged in transit, the Army will not pay more than \$100 for repairs. However, if the full replacement value for the television is \$300, the Carrier would likely pay as much as \$295 for repairs, as that would be cheaper than replacing it. There are items that are not, and would not, be included in FRV coverage. These items include, but are not limited to: vehicles (POVs, motorcycles, ATVs, snowmobiles, ultra-light aircrafts); pianos/organs; firearms; objects of art; and items for which value is based on uniqueness or age (i.e. antiques, collectibles, and coin or stamp collections).

Hours of Operation

The LAO office hours are 8:00am to 4:00p.m., Monday through Friday. Powers of attorney and notarizations are done on a walk-in basis. All other matters require an appointment. Clients must call 315-772-5261, starting at 1:00 p.m. Monday through Friday, to schedule an appointment for the following business day.

Contact Information

The Fort Drum LAO is located in Room A2-68, Clark Hall, building P-10720, Mount Belvedere Boulevard. For additional information or to schedule an appointment call 315-772-5261 or DSN 312-772-5261.

Deployment Support

Family Deployment Support

On occasion Soldiers arriving at Fort Drum New York may be assigned to a unit that is slated for deployment overseas. Deployment is a fact of life in the modern military and Fort Drum's Family and Morale, Welfare, and Recreation (FMWR) works hard to support Soldiers and their Families as they experience deployment at every stage. Army Community Service programs such as Mobilization and Deployment, Army Family Team Building, Financial Readiness, Outreach Services and Family Advocacy work hard to provide Soldiers and Family members with the tools and resources needed to prepare for and deal with the emotional rigors of deployment.

Mobilization and Deployment Readiness Program

The Mobilization and Deployment Readiness Program is dedicated to Family and Soldier Readiness. They provide Soldiers, their Families, Family Readiness Group Leaders, Commanders including Rear Detachment, First Sergeants, Chaplains, activated Reserve and National Guard Units with the necessary training and resources to ensure mission readiness, including the tools for training and preparing for future deployments and reunions. It is essential Army Families are prepared to deal with the rigors and emotional toll of deployments. Volunteers can bring classes to units or Family Readiness Groups (FRG).

Classes and training available:

- FRG Leader Training/Key Caller Training
- Pre-deployment Briefings
- Reunion Briefings
- Care Team Training
- Security Awareness for Families
- Family Readiness Liaison (FRL) Training

- Informal Funds
- Resilience Training

Classes may also be written to support any issue a unit or FRG requests. Army One Source offers a wealth of information and resources including downloadable handbooks and brochures to help the military Family through deployments. For more information or to set up a class please call 315-772-2848 or DSN 312-772-2848.

Relocation Readiness Program (RRP)

The RRP offers the Hearts Apart Support Group for Families who are separated from the Soldier due to deployment, unaccompanied tour orders and extended TDY (90+ days). Monthly meetings are geared toward providing a positive environment for Spouses to relax, have fun and learn something new. Eligibility to participate begins 30 days prior to the Soldier's departure and continues until 30 days after the Soldier's return. Registration is required and completed by calling 315-772-6566.

Army Family Team Building (AFTB)

AFTB is helping empower Army Families through personal and Family preparedness training, which enhances overall Army readiness. AFTB helps Families adapt to Army life by providing information about the resources available to Soldiers and Family members. Workshops are held on a regular ongoing basis at the Army Community Service building in the Pine Plains Complex. Call AFTB at 315-772-6710 or DSN 312-772-6710 for more information.

Financial Readiness Program (FRP)

Financial Planning and Consumer Affairs Services are offered to help Soldiers and their Families develop and maintain a realistic Family budget, reduce debts, improve their credit, plan for the future through savings and investment, and resolve consumer complaints. The program offers regularly scheduled classes on budgeting, checkbook/debit account management, and financial management. Call 315-772-0050 or DSN 312-772-0050 for more information.

Additional Resources

Unit Family Readiness Groups, Family Readiness Support Assistants, and the Division Chaplain's Office are additional resources, offering classes and support to Family members.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6556 / 315-772-6557
Phone (DSN) 312-772-6556/6557
Fax 315-772-6965
Fax (DSN) 312-772-6965
[Email](#) | [Website](#) | [Map](#)

Adult Education Centers

Army Education Center
Pine Plains Activity Center
4300 Conway Road
Building P-4330 Education Center
Fort Drum, NY 13602
Phone 315-772-6878
Phone (DSN) 312-772-6878
Fax 315-772-8243
Fax (DSN) 312-772-8243
Mon, Tue, Thu, and Fri – 9:00 a.m. – 4:00 p.m.
Wed – 12:45 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Automotive Services

Firestone Complete Auto Care
11110 Iraqi Freedom Drive
Building P-11110
Fort Drum, NY 13602
Phone 315-773-8025
Mon – Fri 7:00 a.m. – 6:00 p.m.
Sat 7:00 a.m. – 5:00 p.m.

Barracks/Single Service Member Housing

The Timbers – Fort Drum Mountain Community Homes
8850 Main Street
Apt. 111
Fort Drum, NY 13603
Phone 315-777-8000
Fax 315-681-6521
Mon - Fri 8:00 a.m. - 7:00 p.m.

Sun – closed
Holidays hours vary
[Website](#) | [Map](#)

Barracks/Single Service Member Housing

Housing Services Office (HSO)/Single Service Member Housing
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-54
Fort Drum, NY 13602
Phone 315-772-6668
Phone (DSN) 312-772-6668
Fax 315-772-6383
Fax (DSN) 312-772-6383
Mon – Fri – 7:30 a.m. – 12:00 p.m. and 12:30 p.m. – 4:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Beauty/Barber Shops

Beauty Salon
10730B Enduring Freedom Drive
Building P-10730
Fort Drum, NY 13602
Phone 315-773-1990
Mon – Fri – 9:00 a.m. – 6:00 p.m.
Sat – 9:00 a.m. – 5:00 p.m.
Sun - closed
[Email](#) | [Website](#) | [Map](#)

Casualty Assistance Officer

Casualty Assistance Officer
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
1st Floor
Fort Drum, NY 13602
Phone 1-888-325-1601 / 315-772-6465 / 315-408-5912 After Hours
Phone (DSN) 312-772-6465
Fax 315-772-7835
Fax (DSN) 312-772-7835
Mon – Fri – 7:30 a.m. – midnight
Sat, Sun, and Holidays – closed/please call after hours phone
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Chapel Drive CDC
10785C Chapel Drive
Bldg. P-10785C
Fort Drum, NY 13602
Phone 315-772-8676
Phone (DSN) 312-772-8676
Fax 315-772-8615
Fax (DSN) 312-772-8615
Mon – Fri – 6:00 a.m. – 6:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Sun - By appointment
[Email](#) | [Website](#) | [Map](#)

Beauty/Barber Shops

Main PX Barber
10730B Enduring Freedom Drive
Building P-10730
Fort Drum, NY 13602
Phone 315-773-3240
Mon – Fri – 9:00 a.m. – 7:00 p.m.
Sat – 9:00 a.m. – 5:00 p.m.
Sun – 10:00 a.m. – 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Beneficiary Counseling Assistance Coordinators

Health Benefits Coordinator
Guthrie Ambulatory Health Care Clinic
11050 Mount Belvedere Boulevard
Building P-11050
Fort Drum, NY 13602
Phone 315-772-5111
Phone (DSN) 312-772-5111
Fax 315-772-6864
Fax (DSN) 312-772-6864
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Chapels

Main Post Chapel
10785A Chapel Drive
Building P-10785A
Fort Drum, NY 13602
Phone 315-772-5591
Phone (DSN) 312-772-5591
Fax 315-772-6725
Fax (DSN) 312-772-6725
Administrative office:
Mon – Fri - 8:00 a.m. – 5:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Memorial CDC
10745 Enduring Freedom Drive
Bldg. P-10745
Fort Drum, NY 13602
Phone 315-772-1085
Phone (DSN) 312-772-1085
Fax 315-772-9848
Fax (DSN) 312-772-9848
Mon – Fri 6:00 a.m. – 6:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

South Riva Ridge CDC
10780 S. Riva Ridge Loop
Building P-10799
Fort Drum, NY 13602
Phone 315-772-9720
Phone (DSN) 312-772-9720
Fax 315-772-9782
Fax (DSN) 312-772-9782
Mon – Fri – 6:00 a.m. – 6:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Child and Youth Registration and Referral
Child, Youth & School Services //Parent Central Services

10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-6
Fort Drum, NY 13602
Phone 315-772-8675
Phone (DSN) 312-772-8675
Fax 315-772-3073
Fax (DSN) 312-772-3073
Mon – Thur – 8:00 a.m. – 5:00 p.m.
Fri – 8:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Commissary/Shoppette

Commissary
10730 Enduring Freedom Drive
Building P-10730C
Fort Drum, NY 13602
Phone 315-772-6581
Phone (DSN) 312-772-6581
Fax 315-772-4785
Fax (DSN) 312-772-4785
Mon – closed
Tue – Sun – 9:00 a.m. – 7:00 p.m.
[Website](#) | [Map](#)

Dental Clinics

Clark Hall Dental Clinic
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
Fort Drum, NY 13602
Phone 315-772-0236
Phone (DSN) 312-772-0236
Fax 315-772-0224
Fax (DSN) 312-772-0224
Mon – Fri – 7:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Website](#) | [Map](#)

Deployment/Mobilization

Mobilization and Deployment Program – Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-2848
Phone (DSN) 312-772-2848

Po Valley CDC
4225 Po Valley Road
Bldg. P-4225
Fort Drum, NY 13602
Phone 315-774-4831
Phone (DSN) 312-774-4831
Fax 315-772-3053
Fax (DSN) 312-772-3053
Mon – Fri 6:00 a.m. – 6:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Citizenship and Immigration Services

Relocation Readiness Program - Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6553
Phone (DSN) 312-772-6553
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Dental Clinics

Stone Dental Clinic
10590 Enduring Freedom Drive
Fort Drum, NY 13602
Phone 315-772-5576 / 315-772-5577
Phone (DSN) 312-772-5576/5577
Fax 315-772-6150
Fax (DSN) 312-772-6150
Mon – Fri – 7:00 a.m. – 4:00 p.m.
Sick Call: Mon – Fri 7:00 a.m. – 8:30 a.m.
Sat, Sun, and Holidays - closed
[Website](#) | [Map](#)

Dental Clinics

Marshall Dental Clinic
10205 North Riva Ridge
Building P-10205
Fort Drum, NY 13602
Phone 315-772-8891
Phone (DSN) 312-772-8891
Fax 315-772-2393
Fax (DSN) 312-772-2393
Mon – Fri – 7:00 a.m. – 4:00 p.m.
Sick Call: Mon – Fri – 7:00 a.m. – 8:30 a.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

EFMP - Enrollment

Clark Hall- EFMP Enrollment
10720 Mount Belvedere Boulevard
Building P-10720
Fort Drum, NY 13602
Phone 315-772-4653
Phone (DSN) 312-772-4653
Mon – Fri – 7:30 a.m. – 4:00 p.m.

Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

EFMP - Family Support

Exceptional Family Member Program - Army
Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-5476
Phone (DSN) 312-772-5476
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Exchange(s)

Post Exchange
10730A Enduring Freedom Drive
Building P-10730A
Fort Drum, NY 13602
Phone 315-772-5638 / 315-773-0061
Phone (DSN) 312-772-5638
Fax 315-773-2123
Mon – Sat – 9:00 a.m. – 9:00 p.m.
Sun – 9:00 a.m. – 7:00 p.m.
[Website](#) | [Map](#)

Family Center

Army Community Service
10th Mountain Division
Building P-4330
Conway Avenue
Fort Drum, NY 13602
Phone 315-772-6556 / 315-772-6557
Phone (DSN) 312-772-6557/6556
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Military Finance Customer Service
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall Lobby
Fort Drum, NY 13602
Phone 315-772-5529
Phone (DSN) 312-772-5529
Fax 315-772-7446
Fax (DSN) 315-772-7446
Customer Service: Mon – Fri 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Financial Institutions

AmeriCU Federal Credit Union
10750 Enduring Freedom Drive
Building P-10750

Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Emergency Relief Services

Army Emergency Relief - Army Community Service
10288 4th Armored Division Drive
Building T-10288
Fort Drum, NY 13602
Phone 315-772-6560
Phone (DSN) 312-772-6560
Fax 315-772-8876
Fax (DSN) 312-772-8876
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
After hours emergencies: call the Red Cross - 1-877-272-7737
[Email](#) | [Website](#) | [Map](#)

Family Advocacy Program

Family Advocacy Program - Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6929
Phone (DSN) 312-772-6929
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Family Child Care/Child Development Homes

Child, Youth & School Services /Parent Central Services
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-6
Fort Drum, NY 13602
Phone 315-772-8675
Phone (DSN) 312-772-8675
Fax 315-772-3073
Fax (DSN) 312-772-3073
Mon – Fri – 8:00 a.m. – 5:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Financial Institutions

KeyBank, N.A.
Fort Drum Branch
10760 Enduring Freedom Drive
Building P-10760
Fort Drum, NY 13603
Phone 315-773-0155
Mon – Fri – 9:00 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Magrath Sports Complex
10050 Tigris River Valley Road
Building P-10050

Fort Drum, NY 13602
Phone 315-772-5244
Phone (DSN) 312-772-5244
Fax 315-773-3959
Mon – Wed – 9:00 a.m. – 4:30 p.m.
Thu and Fri – 9:00 a.m. – 5:30 p.m.
Sat, Sun, and Holidays - closed
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Monti Physical Fitness Center
4305 Conway Road
Building P-4305
Fort Drum, NY 13602
Phone 315-772-4936
Phone (DSN) 312-772-4936
Mon – Fri – 6:00 a.m. – 9:00 p.m.
Sat, Sun, and Holidays 9:00 a.m. – 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Hospitals/Medical Treatment Facility(s)

USA MEDDAC – Guthrie Ambulatory Health Care Clinic
11050 Mount Belvedere Boulevard
Building P-11050
Fort Drum, NY 13602
Phone 315-772-2778
Phone (DSN) 312-772-2778
Fax 315-772-9820
Fax (DSN) 312-772-9820
Mon – Fri 7:00 a.m. – 5:00 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Transportation Division PPSO (Personal Property Shipping Office)
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-42
Fort Drum, NY 13602
Phone 315-772-6384
Phone (DSN) 312-772-6320
Mon – Fri – 7:30 a.m. – 5:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Housing Services Office (HSO)/Army Community Housing (ACH)
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-54
Fort Drum, NY 13602
Phone 315-772-6668
Phone (DSN) 312-772-6668
Fax 315-772-6383
Fax (DSN) 312-772-6383
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays – closed

Fort Drum, NY 13602
Phone 315-772-9670
Phone (DSN) 312-772-9670
Mon – Fri 5:30 a.m. – 10:00 p.m.
Sat - 9:00 a.m. – 10:00 p.m.
Sun – 9:00 a.m. – 9:00 p.m.
Holidays - 9:00 a.m. – 8:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Hospitals/Medical Treatment Facility(s)

Soldier Readiness Center
10720 Mount Belvedere Boulevard
Building P-10720, 1st Floor
Fort Drum, NY 13602
Phone 315-772-0063
Phone (DSN) 312-772-0063
Fax 315-772-2800
Fax (DSN) 312-772-2800
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Hospitals/Medical Treatment Facility(s)

Connor Troop Medical Clinic
10506 South Riva Ridge Loop
Building P-10506
Fort Drum, NY 13602
Phone 315-772-2778
Phone (DSN) 312-772-2778
Mon – Fri – 6:45 a.m. – 3:45 p.m.
Sick Call: 6:45 a.m. – 7:30 a.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

Transportation Division PPSO (Personal Property Shipping Office)
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-42
Fort Drum, NY 13602
Phone 315-772-6314
Phone (DSN) 312-772-6314
Mon – Fri – 7:30 a.m. – 5:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Housing Referral Office/Housing Privatization

Fort Drum Mountain Community Homes Welcome Center
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-54
Fort Drum, NY 13602
Phone 315-955-6644 / 315-772-6668
Phone (DSN) 312-772-6668
Fax 315-773-7671
Mon, Tue, Thurs, Fri 7:30 a.m. – 5:00 p.m.
Wed – 8:00 a.m. – 5:00 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

[Email](#) | [Website](#) | [Map](#)

ID/CAC Card Processing

ID Cards/DEERS
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
1st Floor
Fort Drum, NY 13602
Phone 315-772-5149
Phone (DSN) 312-772-5149
Appointments Required
Mon - Fri – 7:45 a.m. – 3:45 p.m.
Wed – 7:45 a.m.- 6:00p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Law Enforcement

Military Police
10715 Mt. Belvedere Blvd.
Building P-10715
Fort Drum, NY 13602
Phone 315-772-5156
Phone (DSN) 312-772-5156
Fax 315-772-8800
Mon – Sun, and Holidays – Open 24 Hours
[Website](#) | [Map](#)

Library

Robert C. McEwen Library
4300 Conway Road
Building P-4300
Fort Drum, NY 13602
Phone 315-772-9099
Phone (DSN) 312-772-9099
Fax 315-772-8529
Fax (DSN) 312-772-8529
Mon – Thu 9:00 a.m. – 9:00 p.m.
Fri 9:00 a.m. – 6:00 p.m.
Sat & Sun 10:00 a.m. – 6:00 p.m.
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Community Recreation Division
10050 Tigris River Valley Road
Building P-10050 Magrath Sports Complex
Fort Drum, NY 13602
Phone 315-772-5880 / 315-772-6071
Phone (DSN) 312-772-5880/6071
Mon – Fri – 8:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Better Opportunities for Single Soldiers (BOSS)
2190 Nash Boulevard
Building T-2190

Information and Referral Services

Army Community Service - Information, Referral & Followup
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6557 / 315-772-6556
Phone (DSN) 312-772-6557/6556
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Legal Services/JAG

Legal Assistance/JAG
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-68
Fort Drum, NY 13602
Phone 315-772-5261
Phone (DSN) 312-772-5261
Fax 315-772-5311
Fax (DSN) 312-772-5311
Mon – Fri - 8:00 a.m. – 4:00 p.m.
For appointments: call at 1:00 p.m. for an appointment on the following business day
[Website](#) | [Map](#)

Loan Closet

Army Community Service - Lending Closet
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6566
Phone (DSN) 312-772-6566
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

FMWR Office
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-6
Fort Drum, NY 13602
Phone 315-772-5685
Phone (DSN) 312-772-5685
Fax 315-772-3073
Fax (DSN) 312-772-3073
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Parks and Recreation
11115 Iraqi Freedom Drive
Building P-11115

Fort Drum, NY 13602
Phone 315-772-7807 / 315-772-1304
Phone (DSN) 312-772-7807/1304
Nash Blvd Bldg:
Daily 11:00 a.m. – 11:00 p.m.
Jack T. Sweet Complex: Daily 10:00 a.m.- 10:00 p.m.

[Email](#) | [Website](#) | [Map](#)

Military Clothing Sales

Military Clothing Sales
10730B Enduring Freedom Drive
Building P-10730
Fort Drum, NY 13602
Phone 315-772-5813
Phone (DSN) 312-772-5813
Mon – Fri – 9:00 a.m – 7:00 p.m.
Sat – 9:00 a.m. – 6:00 p.m.
Sun – 10:00 a.m. – 6:00 p.m.
Holiday hours vary

[Email](#) | [Website](#) | [Map](#)

Non-appropriated Funds (NAF) Human Resources

Non-Appropriated Funds (NAF)
10720 Mount Belvedere Boulevard
Building P-10720
Fort Drum, NY 13620
Phone 315- 772-5393
Phone (DSN) 312-772-5393
Mon - Fri 8:00 a.m. to 4:00 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Personnel Support Office

Personnel Services Branch
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
Fort Drum, NY 13602
Phone 315-772-9095
Phone (DSN) 312-772-9095
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Winner's Circle Sport's Bar
4350 Euphrates River Valley Road
Building P-4350
Fort Drum, NY 13602
Phone 315-772-7673
Phone (DSN) 312-772-7673
Fax 315-772-2094
Fax (DSN) 312-772-2094
Open for Special Events Only
[Email](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Fort Drum, NY 13602
Phone 315-772-8222 / 315-772-5169
Phone (DSN) 312-772-8222/5169
Mon – Sat 9:00 a.m. – 5:00 p.m.
Sun and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

New Parent Support Program

New Parent Support Program (NPSP) - Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-0748
Phone (DSN) 312-772-0748
Fax 315-772-0778
Fax (DSN) 312-772-0778
Mon – Fri - 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Personal Financial Management Services

Financial Readiness Program - Army Community Service
10288 4th Armored Division Drive
Building T-10288
Fort Drum, NY 13602
Phone 315-772-0050 / 315-772-5196
Phone (DSN) 312-772-0050/5196
Fax 315-772-3073
Fax (DSN) 312-772-3073
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Relocation Assistance Program

Relocation Readiness Program – Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-6566
Phone (DSN) 312-772-6566
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri - 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Buster's Brew Pub
4350 Euphrates River Valley Road
Building P-4350
Fort Drum, NY 13602
Phone 315-772-1900
Phone (DSN) 312-772-1900
Food Service:
Mon – Fri – 11 a.m. – 2:00 p.m.
Tue – Fri – 5:00 p.m. -9:00 p.m.
Bar:
Tue – Fri – 4:00 p.m. – 10:00 p.m.
Sat and Sun – closed
[Email](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

AAFES Food Court
10730A Enduring Freedom Drive
Building 10730A
Fort Drum, NY 13602
Phone 315-773-0065
Mon – Sat – 10:30 a.m. – 8:00 p.m.
Sun – 11:00 a.m. – 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Retirement Services

Retirement Services Office
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
1st Floor
Fort Drum, NY 13602
Phone 315-772-6339 / 315-772-6434 / 1-800-556-9790
Phone (DSN) 312-772-6339 / 6434
Fax 315-772-3885
Fax (DSN) 312-772-3885
Mon, Tue, Thu, Fri – 7:30 a.m. – 12:00 p.m. and
12:30 p.m. – 3:30 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Liaison Office/Community Schools

School Liaison Officer
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-6
Fort Drum, NY 13602
Phone 315-772-3214
Phone (DSN) 312-772-3214
Fax 315-772-3073
Fax (DSN) 312-772-3073
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Employment Readiness Program – Army Community Service
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-9611
Phone (DSN) 312-772-9611
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Transition Assistance Program

Army Career Alumni Program (ACAP)
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor

The Commons at Dillenbeck's Corner
4350 Euphrates River Valley Road
Building P-4350
Fort Drum, NY 13602
Phone 315-772-6222
Phone (DSN) 312-772-6222
Fax 315-772-2094
Fax (DSN) 312-772-2094
Administration: Mon – Fri – 8:00 a.m. – 5:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Age Care

Chapel Drive School Age Center
10795 Chapel Drive
Building P-10795
Fort Drum, NY 13602
Phone 315-772-4411
Phone (DSN) 312-772-4411
Fax 315-772-4863
Fax (DSN) 312-772-4863
During the School year:
Grades 1 – 5:
Mon – Fri 6:00 a.m. – 6:00 p.m.
Sat – 1st Sat of each month,
Grades 1 – 6:
12:00 p.m. – 4:00 p.m.
Call for Summer hours
[Email](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Civilian Personnel Advisory Center (CPAC)
10720 Mount Belvedere Boulevard
Building P-10720
Fort Drum, NY 13620
Phone 315-772-5393
Phone (DSN) 312-772-5393
Mon – Fri 8:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Website](#) | [Map](#)

Temporary Lodging/Billeting

IHG Army Hotel-Fort Drum
Fort Drum Inn
4205 Po Valley Road
Building P-4205
Fort Drum, NY 13602
Phone 315-773-7777 / 1-877-711-8326
Open 24 hours a day
[Email](#) | [Website](#) | [Map](#)

Travel Office

Passenger Travel/Port Call
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-20

Fort Drum, NY 13602
Phone 315-772-3286
Phone (DSN) 312-772-3286
Fax 315-772-3443
Fax (DSN) 312-772-3443
ACAP:
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
Dept. of Labor:
Mon - Fri - 8:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Travel Office

Travel Office (Official) - Carlson Wagonlit
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor Room A2-20
Fort Drum, NY 13602
Phone 1-800-278-4001
Fax 315-773-0048
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Map](#)

Veterinary Services

Fort Drum Veterinary Service
10735 Enduring Freedom Drive
Building P-10735
Fort Drum, NY 13602
Phone 315-772-4262
Phone (DSN) 312-772-4262
Fax 315-772-3407
Fax (DSN) 312-772-3407
Mon – Fri – 8:30 a.m. – 4:00 p.m.
Closed on some Thursdays for training
Sat, Sun, and Holidays - closed
[Map](#)

Victim Advocate Services

Military Police
10715 Mt. Belvedere Blvd.
Building P-10715
Fort Drum, NY 13602
Phone 315-772-5156
Phone (DSN) 312-772-5156
Fax 315-772-8800
Fax (DSN) 312-772-8800
Mon - Sun and Holidays - Open 24 Hours
[Map](#)

Women, Infants, and Children (WIC & WIC-O)

Women Infants and Children – Jefferson County
238 Arsenal Street
Watertown, NY 13601
Phone 315-782-9222
Mon – Fri – 7:30 a.m. – 4:30 a.m.
Sat, Sun, and Holidays – closed

[Website](#) | [Map](#)

Fort Drum, NY 13602
Phone 315-772-6385
Phone (DSN) 312-772-6385
Fax 315-772-3945
Fax (DSN) 312-772-3945
Mon – Fri – 7:30 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Email](#) | [Map](#)

VA Facilities

Veterans Service Representative
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall
2nd Floor
Fort Drum, NY 13602
Phone 315-772-3307
Phone (DSN) 312-772-3307
Fax 315-775-0461
Mon – Fri – 8:00 a.m. – 4:00 p.m.
Sat, Sun, and Holidays - closed
[Website](#) | [Map](#)

Victim Advocate Services

Victim Advocate
4330 Conway Road
Building P-4330
Fort Drum, NY 13602
Phone 315-772-5914
Phone (DSN) 312-772-5914
Fax 315-772-6965
Fax (DSN) 312-772-6965
Mon – Fri – 7:30 a.m. – 4:30 p.m.
Sat, Sun, and Holidays – closed
[Website](#) | [Map](#)

Welcome/Visitors Center

Reception Activity Welcome Center
10720 Mount Belvedere Boulevard
Building P-10720 Clark Hall Lobby
Fort Drum, NY 13602
Phone 315-772-7529 / 1-800-661-7158
Phone (DSN) 312-772-7529
Fax 315-772-2071
Fax (DSN) 312-772-2071
Open 24 hours a day
[Email](#) | [Website](#) | [Map](#)

Youth Programs/Centers

Youth Services
10788 Chapel Drive
Building P-10788
Fort Drum, NY 13602
Phone 315-772-6719
Phone (DSN) 312-772-6719
Fax 315-772-0532
Fax (DSN) 312-7720532
Grades 7 – 12:
Mon – Thurs – 2:30 p.m. – 8:00 p.m.

Fri – 2:30 p.m. – 9:00 p.m.
Sat 12:00 p.m. – 8:00 p.m.
Sun and Holidays - closed
Hours may vary for special events.
Summer hours vary.
[Email](#) | [Website](#) | [Map](#)

Major Units

20th Air Support OPS SQDRN (Air Force)

Contact Information:
First Sergeant
COM: 315-772-4190
DSN: 312-772-4190
IM FAX: 315-772-6990
IM DSN FAX: 312-772-6990
Website: <http://www.drum.army.mil>

3-85th Mountain Infantry (Warrior Transition Battalion)

Contact Information:
Staff Duty
COM: 315-772-0416
DSN: 312-772-0416
FAX: 315-772-0834
DSN FAX: 312-772-0834
<http://www.drum.amedd.army.mil/>

10th Sustainment Brigade

Contact Information:
Staff Duty
COM: 315-772-8254
DSN: 312-772-8254
FAX: 315-772-7220
DSN FAX: 312-772-7220

Subordinate Units: 10th DSTB, HHC 10th MTN Division Band, 10th SBTB, 91st MP BN, 10th SSB, 548th CSSB, 7th ENG BN, 63rd Ordnance BN, 33rd FMC

<http://www.drum.army.mil>

Chief of Staff

Contact Information:
Division Staff Duty
COM: 315-772-5566
DSN: 312-772-5566
FAX: 315-772-5165
DSN FAX: 312-772-5165

<http://www.drum.army.mil/>

10th Combat Aviation Brigade (CAB)

Contact Information:
Staff Duty
COM: 315-774-1100
DSN: 312-774-1100
FAX: 315-774-1101
DSN FAX: 312-774-1101

Subordinate Units: 1-10th Attack BN, 2-10th Assault Helicopter BN, 3-10th GSAB, 6-6th CAV SQDN, 277th ASB

<http://www.drum.army.mil>

Deputy Commanding General-Support

Contact Information:

COM: 315-772-5304

DSN: 312-772-5304

FAX: 315-772-5165

DSN FAX: 312-772-5165

<http://www.drum.army.mil/>**Garrison Commander**

Contact Information:

COM: 315-772-5501

DSN: 312-772-5501

FAX: 315-772-6330

DSN FAX: 312-772-6330

<http://www.drum.army.mil/>**Assistant Chief of Staff, G-1**

Contact Information:

Staff Duty

COM: 315-772-5199

DSN: 312-772-5199

FAX: 315-772-6333

DSN FAX: 312-772-6333

<http://www.drum.army.mil/>**Assistant Chief of Staff, G-2**

Contact Information:

Command

COM: 315-772-6470

DSN: 312-772-6470

FAX: 315-772-0784

DSN FAX: 312-772-0784

<http://www.drum.army.mil/>**Assistant Chief of Staff, G-3**

Contact Information:

Staff Duty

COM: 315-772-0177

DSN: 312-772-0177

FAX: 315-772-6736

DSN FAX: 312-772-6736

<http://www.drum.army.mil/>**1st Brigade Combat Team (BCT)**

Contact Information:

Staff Duty

COM: 315-772-4228

DSN: 312-772-4228

FAX: 315-774-3627

DSN FAX: 312-774-3627

Subordinate Units: 1-87th INF BN, 2-22nd INF BN, 1-71st CAV, 3-6th FA BN, 10th BSB, 1st BSTB

<http://www.drum.army.mil/>**2nd Brigade Combat Team (BCT)**

Contact Information:

Staff Duty

COM: 315-774-2199

DSN: 312-774-2199

FAX: 315-772-4512
DSN FAX: 312-772-4512

Subordinate Units: 2-14th INF BN, 4-31st INF BN, 1-89 CAV, 2-15th FA BN, 210th BSB, 2nd BSTB

<http://www.drum.army.mil>

4th Brigade Combat Team (BCT) Fort Polk, LA

Contact Information:

Staff Duty

COM: 337-531-0517

DSN: 312-863-0517

FAX: 337-531-6685

DSN FAX: 312-863-6685

Subordinate Units: 2-4th INF BN, 2-30th INF BN, 3-89th CAV, 5-25th FA BN, 94th BSB, 4th BSTB

<http://www.jrtc-polk.army.mil/>

3D Brigade Combat Team (BCT)

Contact Information:

Staff Duty

COM: 315-772-4116

DSN: 312-772-4116

FAX: 315-772-9158

DSN FAX: 312-772-9158

Subordinate Units: 1-32nd INF BN, 2-87th INF BN, 3-71st CAV, 4-25th FA BN, 710th BSB, 3rd BSTB

<http://www.drum.army.mil/>

10th Mountain Division Band

Contact Information:

Operations

COM: 315-772-0255

DSN: 312-772-0255

FAX: None

DSN FAX: None

<http://www.drum.army.mil/>

DENTAC

Contact Information:

Commander

COM: 315-772-4342

DSN: 312-772-4342

FAX: 315-772-9692

DSN FAX: 312-772-9692

<http://www.drum.amedd.army.mil/dentac/index.htm>

MEDDAC

Contact Information:

Commander

COM: 315-772-4024

DSN: 312-772-4024

FAX: 315-772-9820

DSN FAX: 312-772-9820

<http://www.drum.amedd.army.mil/>

Reception Activity Welcome Center

Contact Information:

Commander

COM: 315-772-7529/2564

DSN: 312-772-7529/2564

TOLL FREE: 1-800-661-7158

FAX: 315-772-2071
DSN FAX: 315-772-2071

<http://www.drum.army.mil/hr/Pages/InProcessing-Reception.aspx>

10th Mtn Div (LI) NCO Academy

Contact Information:

Staff Duty

COM: 315-778-8187

DSN: None available

FAX: 315-772-4046

DSN FAX: 312-772-4046

<http://www.drum.army.mil/>

Light Fighters School

Contact Information:

Operations

COM: 315-772-4081

DSN: 312-772-4081

FAX: 315-772-4080

DSN FAX: 312-772-4080

<http://www.drum.army.mil/>

Commanding General

Contact Information:

COM: 315-772-5565

DSN: 312-772-5565

FAX: 315-772-5165

DSN FAX: 312-772-5165

<http://www.drum.army.mil/>